How to use MSI Client Install

Introduction

The MSI Print2RDP Client install allows you to install Print2RDP clients easily. You can install Print2RDP clients silently for all users (in a group) of Active Directory.

Command Line Installation

[Available Parameters of the MSI install](#)

[Quick Reference Guide for Windows MSI installers](#)

[Command Line Examples](#)

Available Parameters of the MSI install

You can install Print2RDP clients like this:

```
msiexec /i "Print2RDP Client.msi" /q
TARGETDIR="C:\Print2RDP" INSTALLRDP=1 INSTALLCITIX=0
PRINTERS="HP LasetJet;Canon 1010"
```

Parameter	Meaning
/i	This parameter means that you want to install the product.
/a	You can use **a** parameter: Administrative install - Installs a product on the network.
/q **Can be used for updating the Print2RDP Client.**	Quiet mode. There is no user interaction.
/l* log.txt (Optional Parameter) *(lowercase "L")* **Can be used for updating the Print2RDP Client.**	Logs the MSI system calls to install the product to the "C:\temp\log.txt" file. Command line only For more information about the /l *(lowercase "L")* parameter, please refer to the <u>Quick Reference Guide for Windows MSI installers</u> section.
ALLUSERS: (Optional parameter)	The **ALLUSERS** property configures the installation context of the Start Menu items and desktop shortcuts. The Windows Installer performs a per-user installation or per-machine installation depending on the access privileges of the user. If **ALLUSERS=1** performs a per-machine installation. If **ALLUSERS** is not set, the installer does a per-user installation.
TARGETDIR: (Optional parameter) **Can be used for updating the Print2RDP Client.**	You can set the installation directory of the product. If this value is not specified, the product will be installed to the *Program Files\Black Ice Software LLC\Print2RDP Client*.

INSTALLRDP: (Optional parameter) **Can be used for updating the Print2RDP Client.**	If this parameter is **1**, components will be installed for Remote Desktop Connection. The default value is **0**.
INSTALLCITRIX: (Optional parameter) **Can be used for updating the Print2RDP Client.**	If this parameter is **1**, components will be installed for using citrix client. The default value is **0**. See also *MODULE_INI* parameter.
MODULE_INI: (Optional parameter) **Can be used for updating the Print2RDP Client.**	If *INSTALLCITRIX* is 1, you can set the path and filename of Module.ini. The Module.ini is installed by citrix at the target directory of the citrix client. If you didn't installed your citrix client to the *Program Files* directory, you have to specify the path and filename of Module.ini manually, like this: `MODULE_INI="C:\Citrix Client\Module.ini"` If the Module.ini file doesn't exist at the specified location, you can't use Print2RDP with your citrix client correctly.
LOGGING: (Optional parameter) **Can be used for updating the Print2RDP Client.**	Default Value: **1**. If this value is 1, the log function will be enabled, otherwise disabled.
PRINTDLG: (Optional parameter) **Can be used for updating the Print2RDP Client.**	Default Value: **0**. If this value is 1, the printing preferences dialog will be enabled, otherwise disabled.
NUMOFCOPIESDLG: (Optional parameter) **Can be used for updating the Print2RDP Client.**	Default Value: **0**. If this value is 1, the number of copies dialog will be enabled, otherwise disabled.
PRINTERS: (Optional parameter) **Can be used for updating the Print2RDP Client.**	This value contains one or more printer names. The separator between printer names is **;**. These printers have to be already installed on the target machine before installing of the Print2RDP Client. These printers will be added to the server when you connect to Print2RDP Server. The default printer will be the first printer.

DEFPRINTER: (Optional parameter) **Can be used for updating the Print2RDP Client.**	Default Value: **0**. If this value is 1, the users local default printer will be added to Print2RDP Client printer list. This printer will be added to the server (and will be the default in the session) when you connect to Print2RDP Server.
ALLPRINTERS: (Optional parameter) **Can be used for updating the Print2RDP Client.**	Default Value: **0**. If this value is 1, every local printer of user will be added to the Print2RDP Client printer list. These printers will be added to the server when the user connect with the Print2RDP Client to the Print2RDP Server.
RASTER: (Optional parameter) **Can be used for updating the Print2RDP Client.**	Default Value: **0**. If this value is 1, the Print2RDP sends the printed document to the printer as a raster image (made up of pixels) instead of vectorized data. This feature is added for compatibility with a few applications that output their printing data in a way that gets corrupt when sending through the network. Checking Raster Based Printing will solve such issues at a cost of printing speed.
WRP=1 (Optional parameter) **Can be used for updating the Print2RDP Client.**	Enable the Microsoft Remote Desktop printer. If the WRP parameter is 1, then the installer will enable the Microsoft Remote Desktop printer. If the WRP parameter is 0 or not specified, and the Microsoft Remote Desktop printer will be disabled during the installation.

Quotation Marks for the parameters:

If the parameter value has **space** characters, then it is required to use the quotation marks (") on the beginning and end of the value.

For example:
msiexec /i "Print2RDP Client.msi" /q TARGETDIR=<mark>"C:\Black Ice\RDPClient"</mark> CREGNUM=XXXXX-XXXXXXXX-XXXXXXXXXX

Quotation marks are necessary to make sure the installer will take the value as a single parameter.

NOTE: Please make sure that you use regular double quotation marks. (type the command directly to CMD, or copy and paste the command from this installation

guide, or from Notepad.)

Quick Reference Guide for Windows MSI installers

The following section contains information about general parameters, and options which can be used with any Windows MSI installer, including the Black Ice MSI installations.

Applies to Windows ® Installer. V 5.0.7601.23432

msiexec /Option <Required Parameter> [Optional Parameter]

Install Options

</package | /i> <Product.msi>
Installs or configures a product

/a <Product.msi>
Administrative install - Installs a product on the network

/j<u|m> <Product.msi> [/t <Transform List>] [/g <Language ID>]
Advertises a product - m to all users, u to current user

</uninstall | /x> <Product.msi | ProductCode>
Uninstalls the product

Display Options

/quiet
Quiet mode, no user interaction

/passive
Unattended mode - progress bar only

/q[n|b|r|f]
Sets user interface level
n - No UI
b - Basic UI
r - Reduced UI
f - Full UI (default)
/help
Help information

Restart Options

/norestart
Do not restart after the installation is complete

/promptrestart
Prompts the user for restart if necessary

/forcerestart
Always restart the computer after installation

Logging Options

/l[i|w|e|a|r|u|c|m|o|p|v|x|+|!|*] <LogFile> *(lowercase "L")*
       i - Status messages
       w - Nonfatal warnings
       e - All error messages
       a - Start up of actions
       r - Action-specific records
       u - User requests
       c - Initial UI parameters
       m - Out-of-memory or fatal exit information
       o - Out-of-disk-space messages
       p - Terminal properties
       v - Verbose output
       x - Extra debugging information
       + - Append to existing log file
       ! - Flush each line to the log
       * - Log all information, except for v and x options
/log <LogFile> *(lowercase "L")*
       Equivalent of /l* <LogFile> *(lowercase "L")*

Update Options

/update <Update1.msp>[;Update2.msp]
       Applies update(s)

/uninstall <PatchCodeGuid>[;Update2.msp] /package <Product.msi | ProductCode>
       Remove update(s) for a product

Repair Options

/f[p|e|c|m|s|o|d|a|u|v] <Product.msi | ProductCode>
       Repairs a product
       p - only if file is missing
       o - if file is missing or an older version is installed (default)
       e - if file is missing or an equal or older version is installed
       d - if file is missing or a different version is installed
       c - if file is missing or checksum does not match the calculated
value
       a - forces all files to be reinstalled
       u - all required user-specific registry entries (default)
       m - all required computer-specific registry entries (default)

                    s - all existing shortcuts (default)
                    v - runs from source and recaches local package

Setting Public Properties
        [PROPERTY=PropertyValue]

Consult the Windows ® Installer SDK for additional documentation on the command line syntax.

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Portions of this software are based in part on the work of the Independent JPEG Group.

Command Line Examples

1. Install Remote Desktop with 2 printers (BiBatchConverter and Print2Email) silently, Print2Email will be the default and the target directory is C:\ Temp

```
msiexec.exe /i "Print2RDP Client.msi" /q
TARGETDIR="C:\Temp" INSTALLRDP=1
PRINTERS="Print2Email;BiBatchConverter "
```

PowerShell Example (Terminal & Terminal (Admin)):
1. Install Remote Desktop with 2 printers (BiBatchConverter and Print2Email) silently, Print2Email will be the default and the target directory is C:\ Temp

```
msiexec.exe /i '"Print2RDP Client.msi"' /q TARGETDIR=
'"C:\Temp""' INSTALLRDP=1
PRINTERS="Print2Email;BiBatchConverter"
```

2. Install Remote Desktop and Citrix silently with default settings

```
msiexec.exe /i "Print2RDP Client.msi" /q INSTALLRDP=1
INSTALLCITRIX=1
```

3. Install components for Citrix silently and specify the location of Module.ini file

```
msiexec.exe /i "Print2RDP Client.msi" /q INSTALLCITRIX=1
MODULE_INI="C:\Citrix Client\Module.ini"
```

4. Silently update Print2RDP Client

```
msiexec.exe /i "Print2RDP Client.msi" /q
```

5. Silently uninstall Print2RDP Client

```
msiexec.exe /x "Print2RDP Client.msi" /q
```

Unavailable Parameters of Print2RDP Client MSI update

Please make sure that following parameters are **not used in the Print2RDP Client Update**.
The following parameters will be ignored.

ALLUSERS: (Optional parameter)	The **ALLUSERS** property configures the installation context of the Start Menu items and desktop shortcuts. The Windows Installer performs a per-user installation or per-machine installation depending on the access privileges of the user. If **ALLUSERS=1** performs a per-machine installation. If **ALLUSERS** is not set, the installer does a per-user installation.

How to upgrade existing installation of Print2RDP Client using Group Policy Object

One needs to add the new version of Print2RDP Client as a Software Package to the same Group Policy Object where the previous version of Print2RDP Client is located.

1. Navigate to **Policies > Software Settings > Software installation**
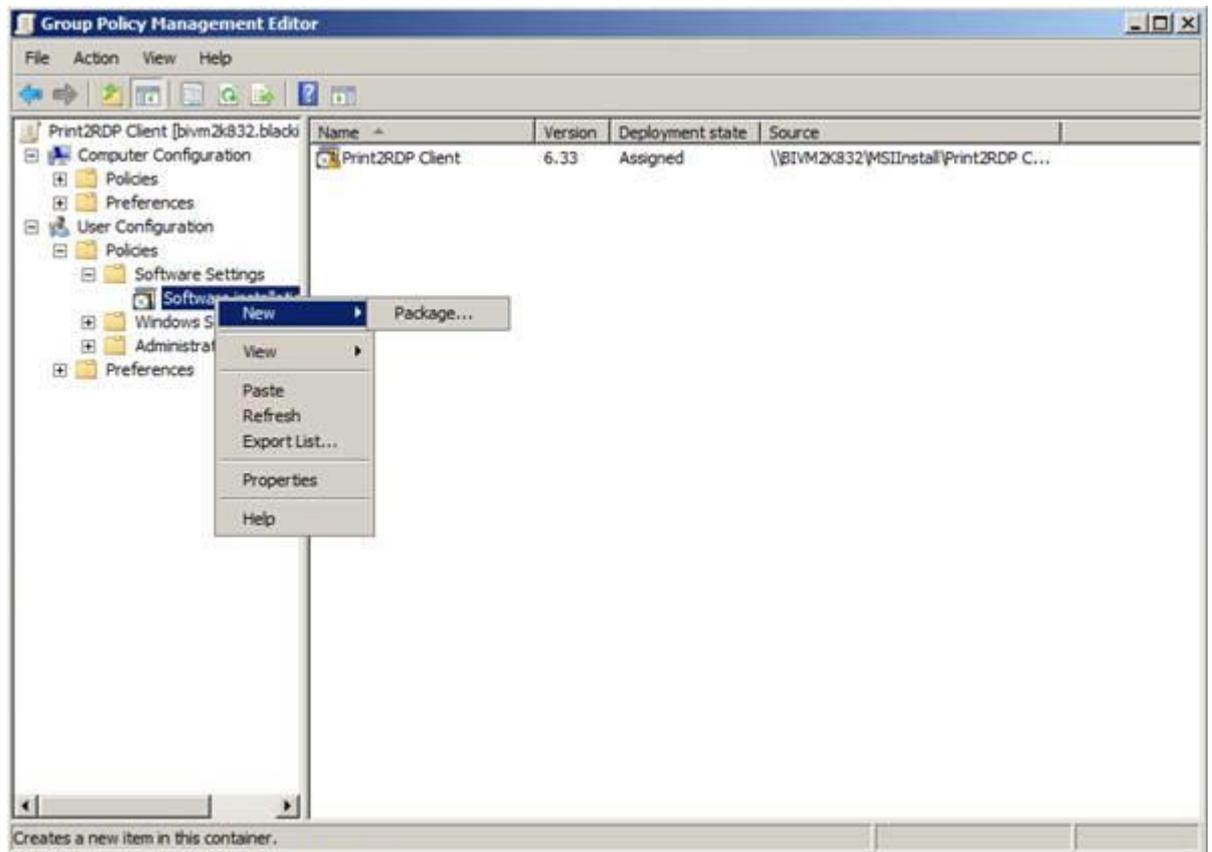
2. Right click in the open area, choose **New > Package...**
3. Navigate to the new version of the Print2RDP Client MSI you want to use to upgrade your existing installations.

4. In the **Upgrades** tab select "**Required upgrade for existing packages**".
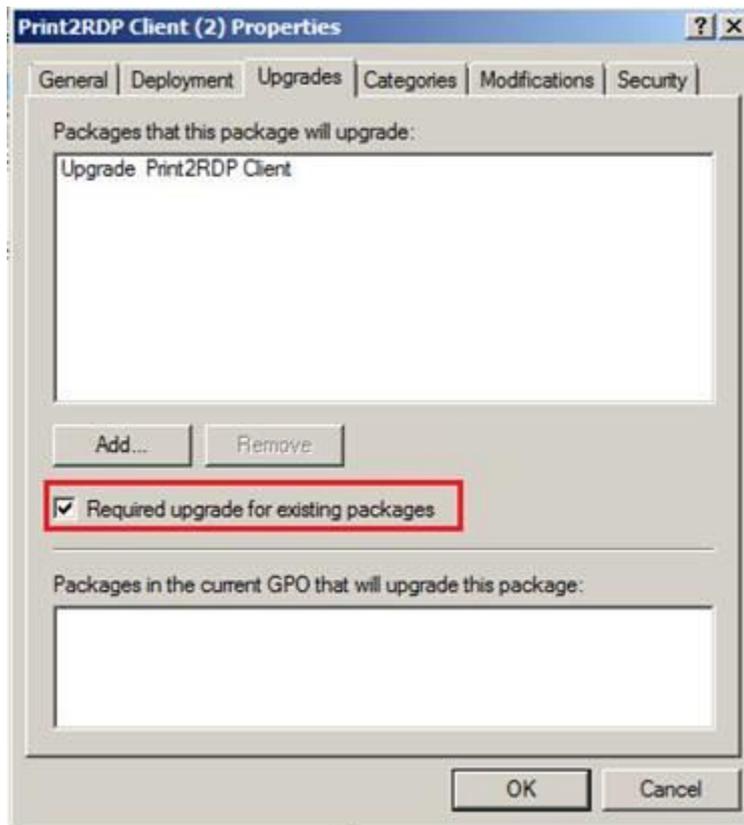
The rest of the settings should be the same as the old version of the Print2RDP Client software package.

5. When the Group Policy Object configuration is finished the **Software installation** window should look similar to the picture below:
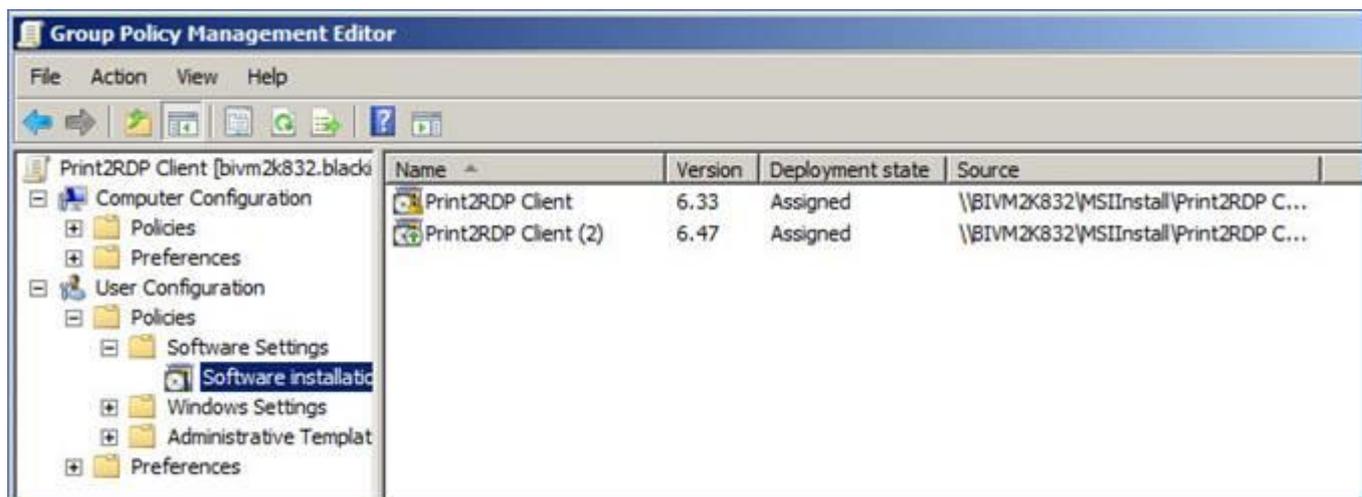
How to create MST (transform file) for GPO deployment

You can create transformation file using ORCA tool. ORCA is available in the *Windows SDK Components for Windows Installer Developers*. You can use the transformation file (MST) for customize your Print2RDP Client install.

How to use ORCA

1. Open Print2RDP Client.msi with ORCA
2. Start a new transform by clicking on *Transform\New Transform*
3. Select *Property* Table from tables (Figure 1)

Figure 1

4. From the Table menu, select Add Row to display the Add Row dialog box.
5. Select Property name. You can specify the property names describe above. For example PRINTERS, TARGETDIR, INSTALLRDP, etc.
6. Select Value and enter Property Value.
7. Click OK. (See Figure 2)

ConfirmInstallForm_PrevArgs	FolderForm
INSTALLRDP	1
PRINTERS	FileMorph:Impact ColorFax:Print2Email
TARGETDIR	C:\Print2RDP Client
LOGGING	0
NUMOFCOPIESDLG	1

Figure 2

8. Save Transform by clicking *Transform\Generate Transform…*menu.

You can assign the transform file(s) in the Group Policy Manager when you are specifying the deployable software package (MSI).

If you install the Print2RDP Client from command line you can specify the transformation file, like this:

```
msiexec.exe /i "Print2RDP Client.msi"
TRANSFORMS="Print2RDP.mst" /q
```

Intune Deployment of product using MSI Packages

This section includes a step-by-step description on how to deploy the MSI package to enrolled users and devices with the help of Microsoft Intune.

The following section demonstrates how to install any Black Ice product using Intune. We use the Black Ice Printer Driver as an example to show the simplicity of the process.

Install the MSI installer with the "Line-of-business app" option

Install the MSI installer with the Windows app (Win32) option

Sync an app to the enrolled device

Status/Monitoring – Intune MSI Application Deployment

Update/Upgrade a Printer Driver

Uninstall a Printer Driver

Install the MSI installer with the "Line-of-business app" option

Login to [Microsoft Intune admin center](#)
Navigate to the Apps -> Windows:
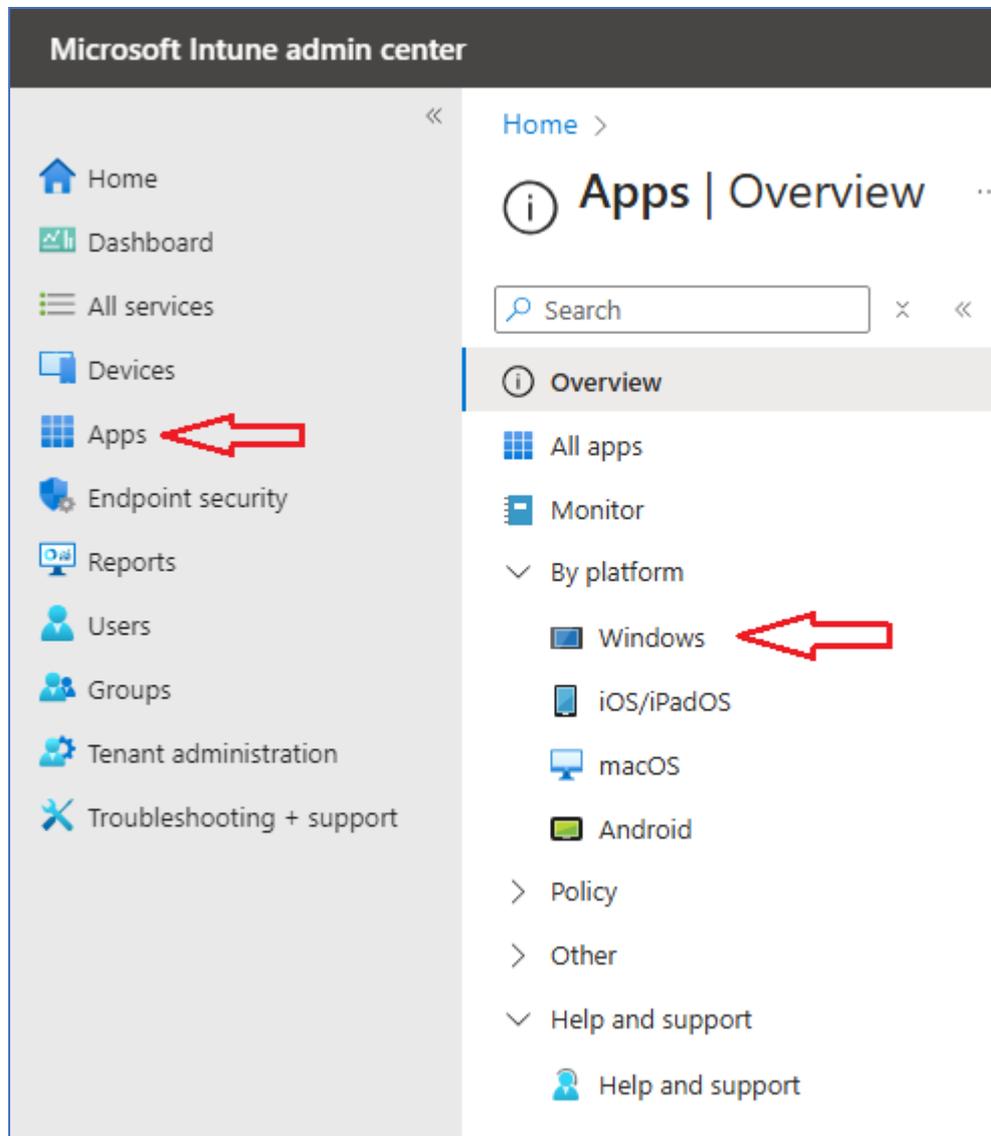
Click on +**Add** to add a new Intune application for deployment.
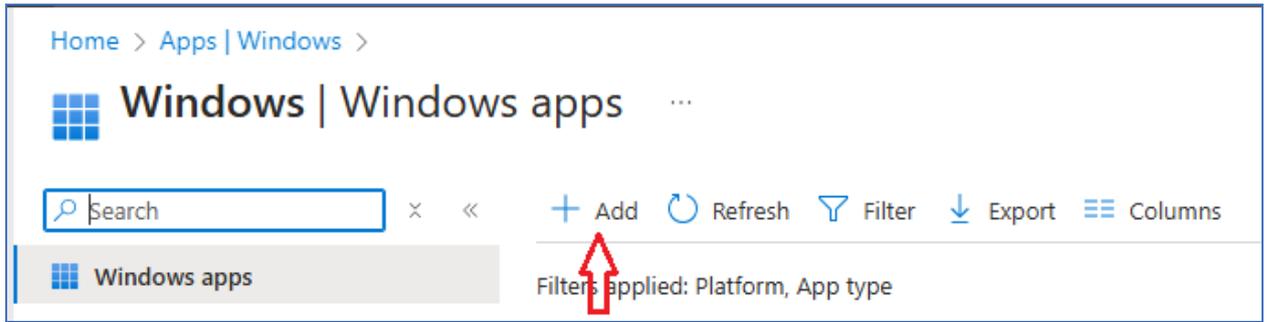
Select the **Line-of-Business app** - App Type drop-down menu from the Add app.
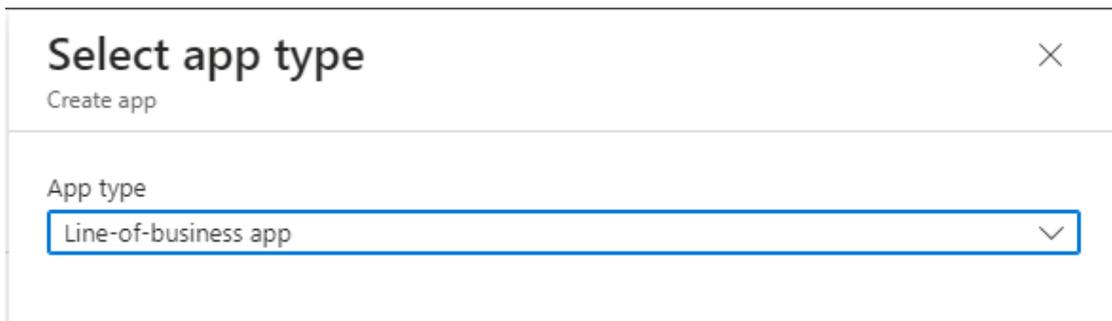
Click on the "Select app package file" to upload the BlackIceColorPlus_X164Bit.msi file to Intune.:
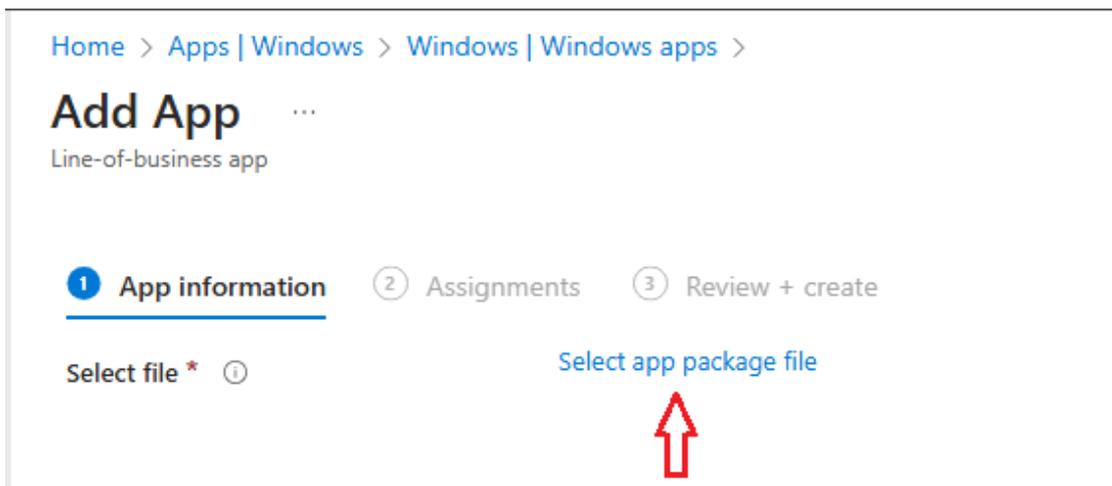
On the App package file, check out the following settings Name:
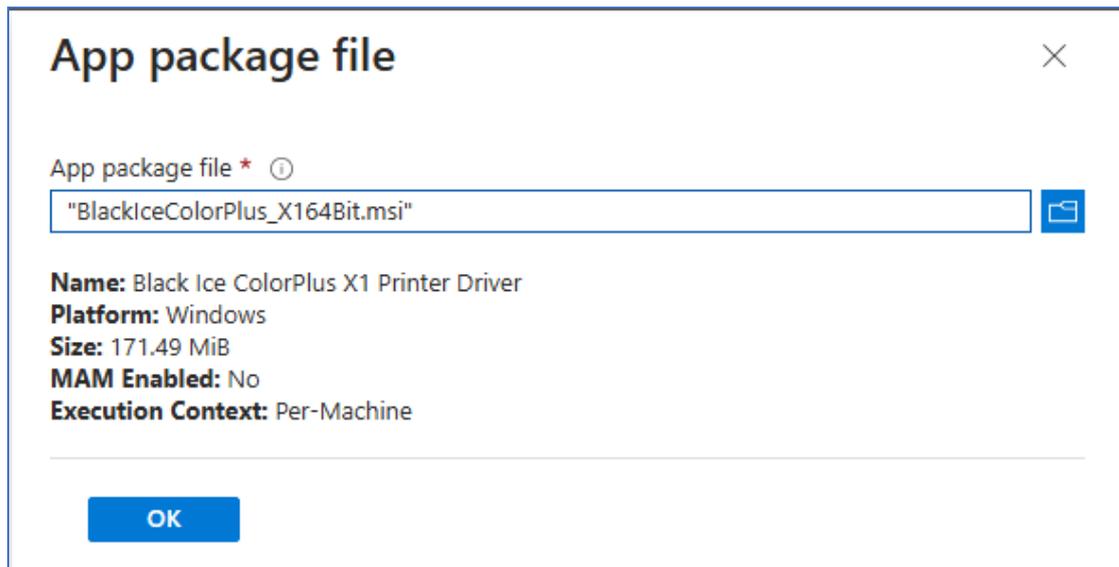
App package file

App package file * ⓘ

"BlackIceColorPlus_X164Bit.msi"

Name: Black Ice ColorPlus X1 Printer Driver
Platform: Windows
Size: 171.49 MiB
MAM Enabled: No
Execution Context: Per-Machine

OK

Click on OK on the App Package file.

Click on the App Information option from Add App in Intune Application
Information Details.

Home > Apps | Windows > Windows | Windows apps >

Add App ...
Windows MSI line-of-business app

Description * ⓘ
> Black Ice ColorPlus X1 Printer Driver

Edit Description

Publisher * ⓘ
> Black Ice Software LLC

App install context ⓘ
> User | **Device**

Ignore app version ⓘ
> Yes | **No**

Command-line arguments
> /q REGNUM="XXXXX-XXXXXXXX-XXXXXXXXXX"

Category ⓘ
> 0 selected ⌄

Show this as a featured app in the Company Portal ⓘ
> Yes | **No**

Information URL ⓘ
> Enter a valid url

Privacy URL ⓘ
> Enter a valid url

Developer ⓘ
>

Owner ⓘ
>

Notes ⓘ
>

Logo ⓘ
> Select image

Previous   **Next**

Fill in the following information details in App Information.
Command-line Argument: /q REGNUM="XXXXX-XXXXXXXX-XXXXXXXXXX"
Note: the XXXXX-XXXXXXXX-XXXXXXXXXX must be the serial number of the customer.

After filling in the information, click the Next option.
The next page will appear for Intune MSI Application Deployment - Assignment Options.

Click on the Add Group button from the Assignment tab of the application created.

Select groups where you want to assign this app from Add Group.
There are 3 (three) Assignment types - Select one assignment type.
You can deploy the MSI application to **some group of devices** or **users** as required.
The MSI application is per machine then it will get installed in the machine context.
Select Required or Available for Enrolled Devices.
Click on Included Groups from **Add Group**.

Select the groups you want to make this app required or available from Assign.
Click on Select Groups to select a Group for the required assignment from Assign.
Search the Device/user Group in the search option in Select Groups and select the
DEVICE/USER group that you want to deploy.

Click **Next** to save the Assignment.

On the following page, Review the values and settings you entered for the app.

Home > Apps | Windows > Windows | Windows apps >

Add App ...
Windows MSI line-of-business app

App package file	BlackIceColorPlus_X164Bit.msi
Name	Black Ice ColorPlus X1 Printer Driver
Description	Black Ice ColorPlus X1 Printer Driver
Publisher	Black Ice Software LLC
App install context	Device
Ignore app version	No
Command-line arguments	/q REGNUM="XXXXX-XXXXXXXX-XXXXXXXXXX"
Category	No Category
Show this as a featured app in the Company Portal	No
Information URL	No Information URL
Privacy URL	No Privacy URL
Developer	No Developer
Owner	No Owner
Notes	No Notes
Logo	No logo

Assignments

Group mode	Group	Filter mode	Filter	Install (
> Required				
Available for enrolled devices				
Uninstall				

Previous   Create

When you are done, click **Create** to add the app to Intune.

Install the MSI installer with the Windows app (Win32) option

First, the .MSI package needs to be converted into an .INTUNEWIN format so it can be uploaded to Intune.

Download the Microsoft Win32 Content Prep tool from [Microsoft's official link](). This tool is essential for converting your .MSI files into .INTUNEWIN format, suitable for Intune.

Organize Your Files: Create a dedicated folder, such as 'Microsoft Win32 Content Prep', and within it, establish Source and Output subfolders for better management of the original and converted files.
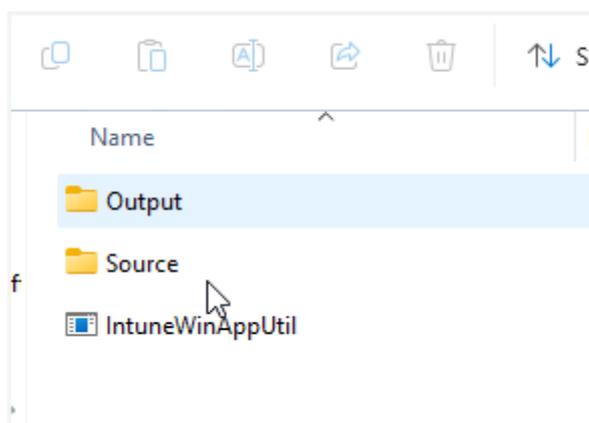
Run the **IntuneWinAppUtil** tool with the following parameters: IntuneWinAppUtil.exe -c "C:\Microsoft Win32 Content Prep\Source" -s "BlackIceColorPlus_X164Bit.msi" -o "C:\Microsoft Win32 Content Prep\Output"

The **Output** folder contains the .INTUNEWIN file for installation.

Login to [Microsoft Intune admin center]()
Navigate to the Apps -> Windows:
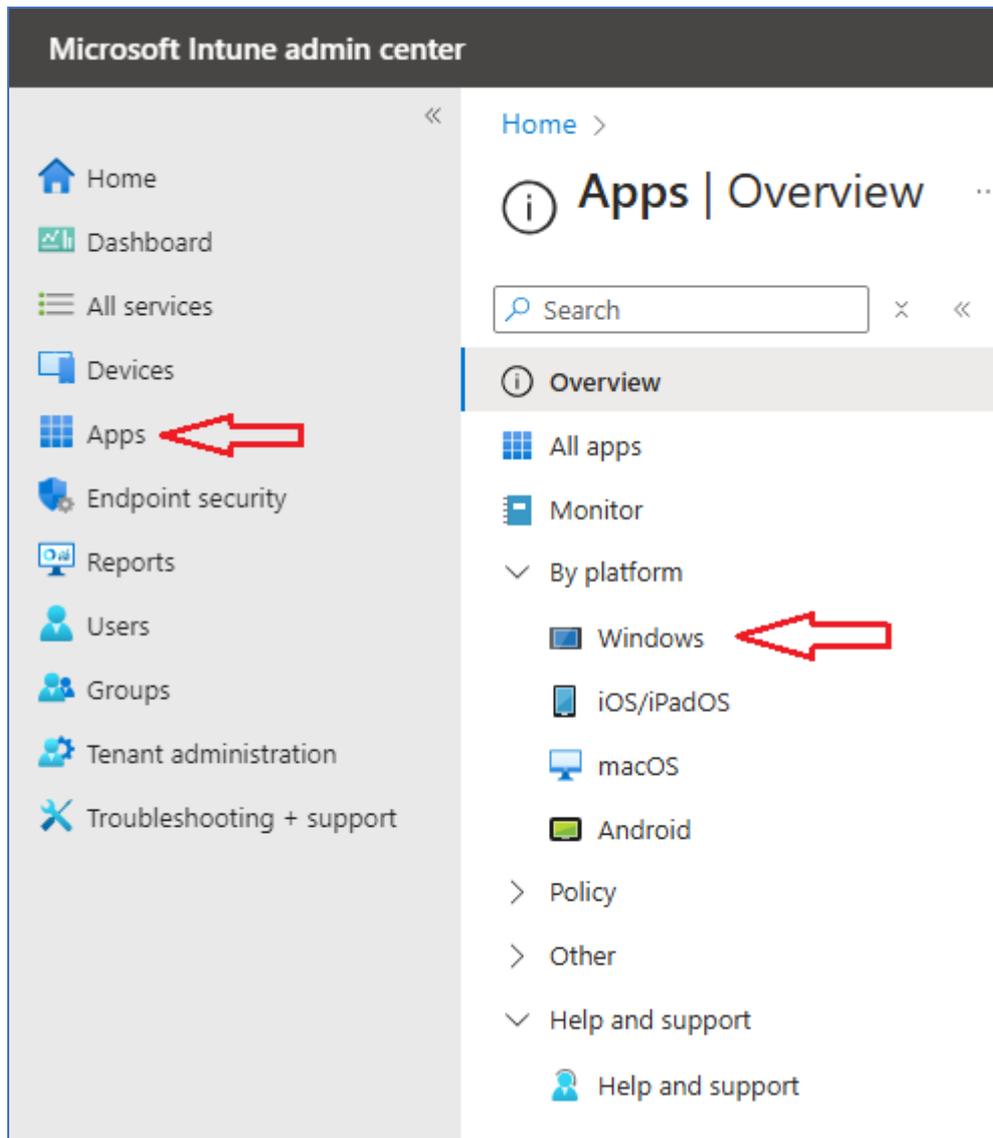
Click on **+Add** to add a new Intune application for deployment.
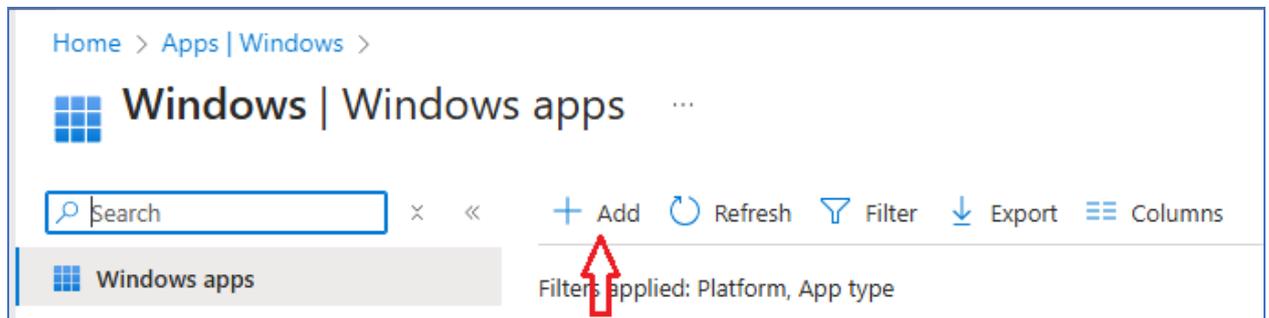
Select the **Line-of-Business app** - App Type drop-down menu from the Add app.
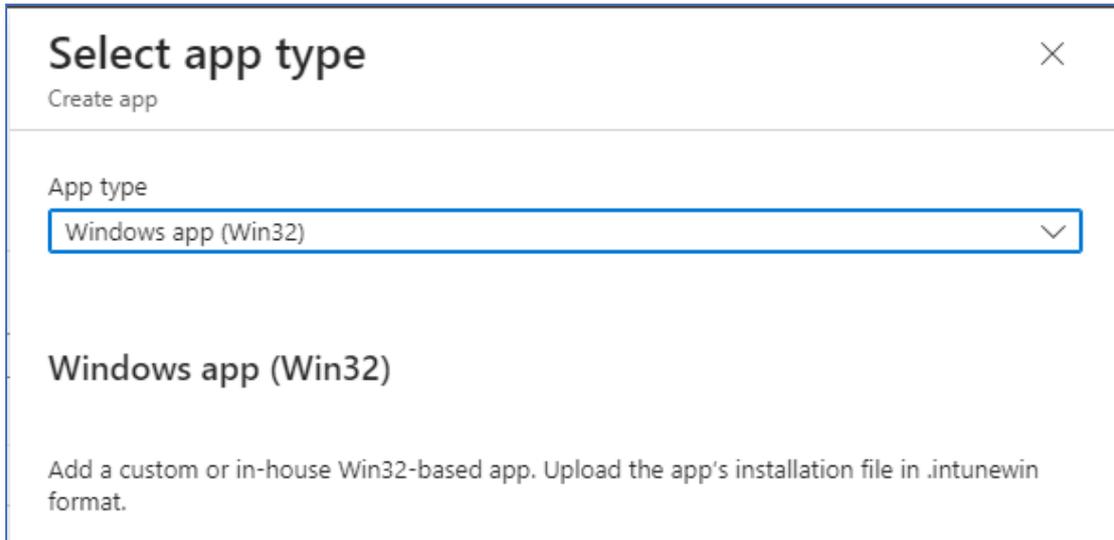
Click on the "Select app package file" to upload the
BlackIceColorPlus_X164Bit.intunewin file to Intune.:
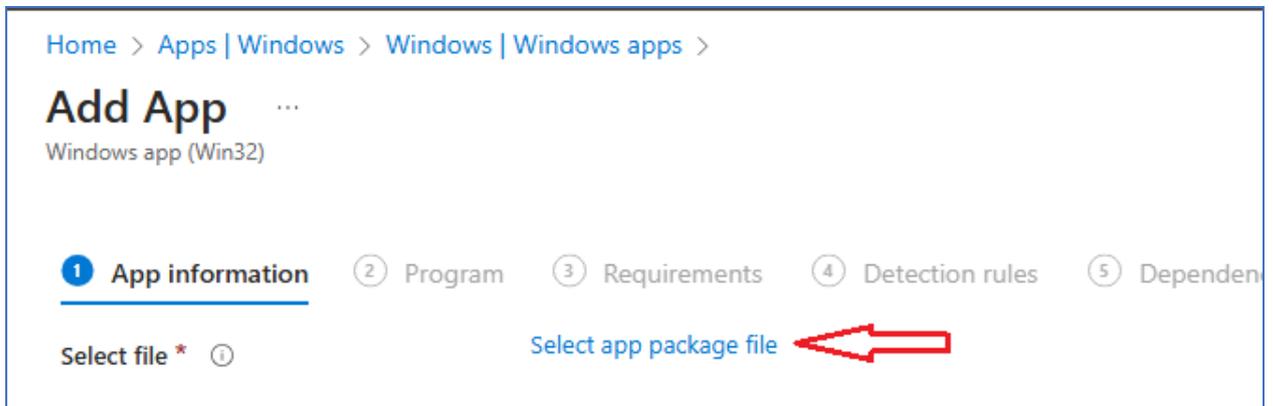
On the App package file, check out the following settings Name:

Click on OK on the App Package file.
Click on the **App Information** option from Add App in Intune Application
Information Details.
Need to specify the Publisher field.

The Intune automatic field is the Install and Uninstall command field.
Important: Add the REGNUM="XXXXX-XXXXXXXX-XXXXXXXXXX" to the
Install command field.
Note: the XXXXX-XXXXXXXX-XXXXXXXXXX must be the serial number of the
customer.

On the Requirements page, specify the rules for the app to be installed on the device. I am going to require 64-bit for Operating System architecture and the Minimum operating system of Windows 10 1607. Specify the best choices based on your company's needs.

Next, the **Detection rules** allow us to check the device to see whether the application being deployed is already on that device or not. If the application version is already on that device, it will not install. However, if nothing is detected it will go ahead and deploy. There are two options: one is to Manually configure detection rules and the other is to use a custom detection script. We will use Manually configure detection rules > + Add:

There are three Rule types to choose from: MSI, File, and Registry. Since we used an MSI package, it will automatically populate the MSI product code, so we will go ahead and click MSI.

See the rule here requires using the MSI Product code and I have the option to use the MSI Product version check. We will not need it in this case.

Next, **Dependencies** enables us to add apps that might need to be paired together for this application to be installed. We are selecting no dependencies in this case.

Next, **Supersedence** enables us to specify which apps will be either updated or replaced.

Note: If you want to update an app, disable the "Uninstall previous version" option. If you want to replace an app, however, you can enable that choice. In this case, there is nothing under Supersedence, but I may write another blog on this topic shortly if people are interested.

The next page will appear for Intune MSI Application Deployment - Assignments Options.

Click on the **Add Group** button from the Assignment tab of the application created. Select groups where you want to assign this app from Add Group.

There are 3 (three) Assignment types - Select one assignment type.
You can deploy the MSI application to some group of devices or users as required.
The MSI application is per machine then it will get installed in the machine context.
Select Required or Available for Enrolled Devices.
Click on Included Groups from Add Group.
Select the groups you want to make this app required or available from Assign.
Click on Select Groups to select a Group for the required assignment from Assign.
Search the Device/user Group in the search option in Select Groups and select the DEVICE/USER group that you want to deploy.

Review your MSI installation and click **Create** when you are ready.

Sync an app to the enrolled device

Once the application is deployed from Microsoft Intune, it can be synced to a device by following the below steps:
Go to an enrolled device, in our case we used a Windows 11 machine.
Right-click on the Windows icon and then go to Settings.
Click on Accounts -> Access work or school.

Click on the **Info** button.
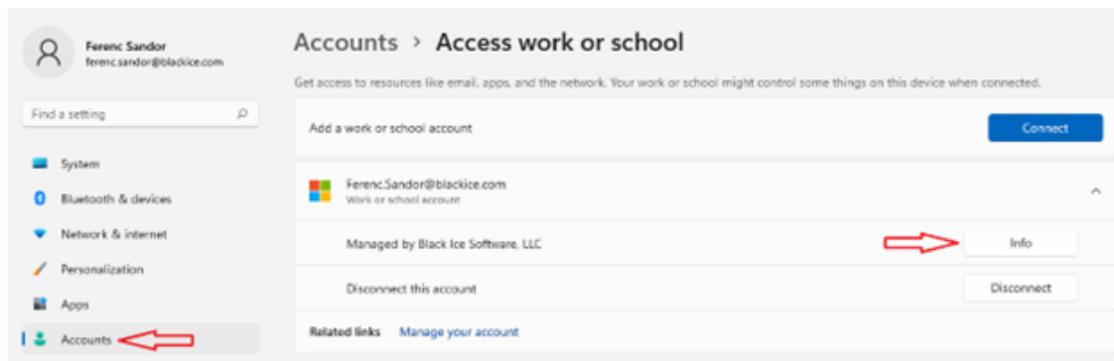
Click on sync for syncing apps and policies.
Optional: Restart your machine if the app does not appear on your device.

Status/Monitoring – Intune MSI Application Deployment

You can check the state of the deployed application.

Navigate via Microsoft Intune - Apps > **Monitor**.
Click on **App Install Status** and select the application you want to know the status of the application.

From the application (this will be in the application name), click on Overview to get a graphical view of the MSI application deployment status.

Update/Upgrade a Printer Driver

Intune will automatically reinstall, update, or remove a required app based on the following conditions:
- If an end user uninstalls an app that you have required to be installed on the end user's device, Intune will automatically reinstall the app.
- If a required app install fails or somehow the app is not present on the device, Intune evaluates compliance and reinstalls the app.
- If the admin deploys uninstall intent and the app is present on the device and failed to uninstall, Intune evaluates compliance and uninstalls the app.

When you need to update or upgrade an already installed app, use the following steps:

Navigate via Microsoft Intune – Apps > **All apps**.
Find and select your app from the list of apps.
Select **Properties** under Manage from the app pane.
Select **Edit** next to **App information**.
Click on the listed file next to **Select file to update**.
The **App package file** pane is displayed.

Uninstall a Printer Driver

When you need to uninstall an app from a user's device, use the following steps:
Navigate via Microsoft Intune – Apps > All apps > Black Ice ColorPlus X1 Printer
Driver > Manage > Properties > Assignments > Edit.

In the **Add group** pane, select **Uninstall**.
Select **Included Groups** to select the groups of users that are affected by this app
assignment.
Select the groups that you want to apply the uninstall assignment.
Click **Select** on the **Select groups** pane.
Click **OK** on the **Assign** pane to set the assignment.
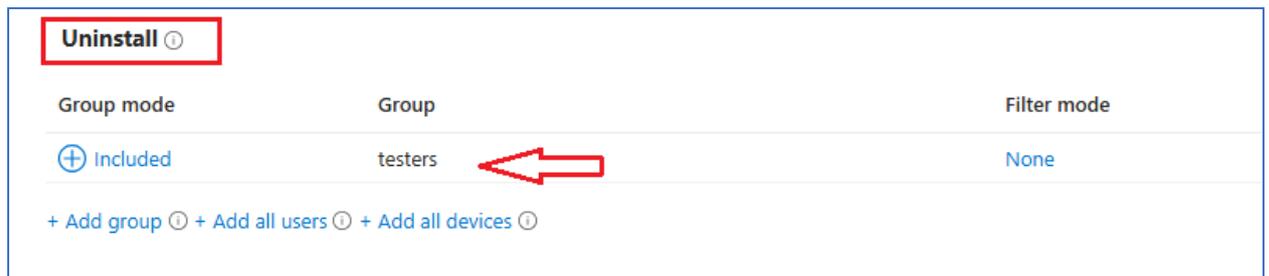
Note: If you want to exclude any groups of users from being affected by this app
assignment, select **Exclude Groups**.
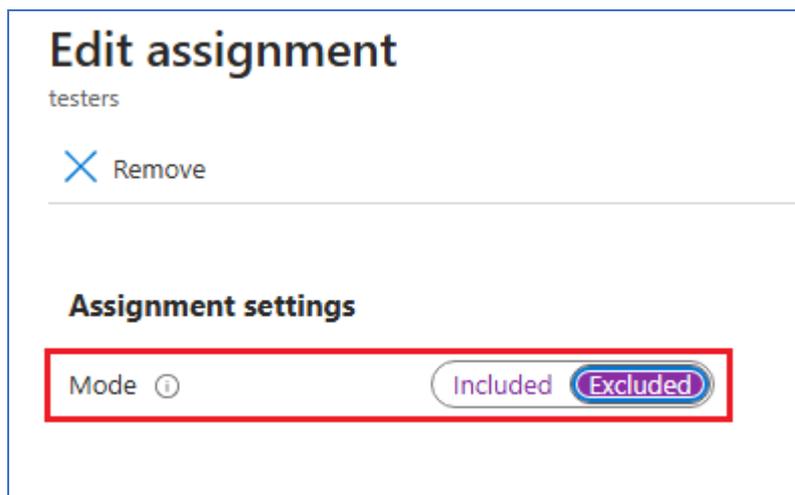
Select **OK** in the **Add group** pane.
Select **Review and Save** in the app **Assignments** pane.

Installing the Print2RDP Client with SCCM

To deploy the Print2RDP Client MSI installer with SCCM (System Center Configuration Manager), please follow the steps below how to create an Application package for Print2RDP Client in SCCM.

Open the System Center Configuration Manager

Navigate to Software Library
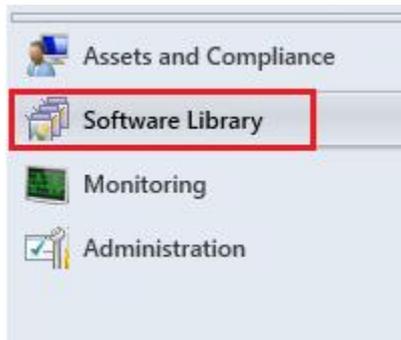
Select Applications
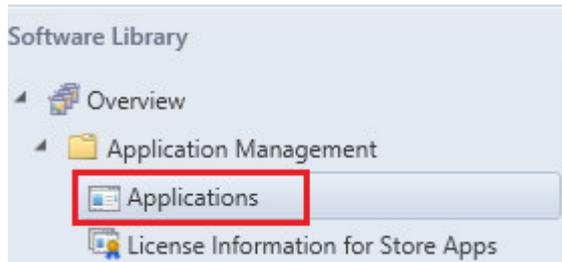
Right click on form and select **Create Application**
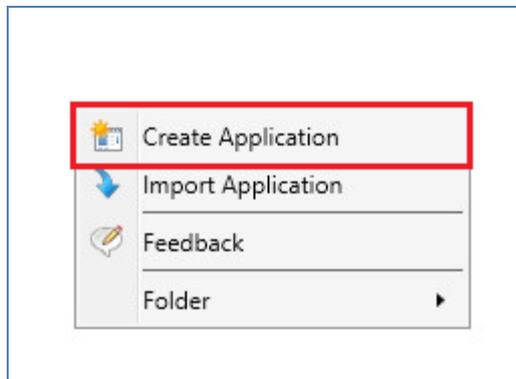
Add MSI installer file (Example:
[\\BiVM2k12R2SCCM\MSI_Installers\Print2RDP Client.msi](#))
Type: Windows Installer (*.msi file)
Note: The location file from shared directory on SCCM server.
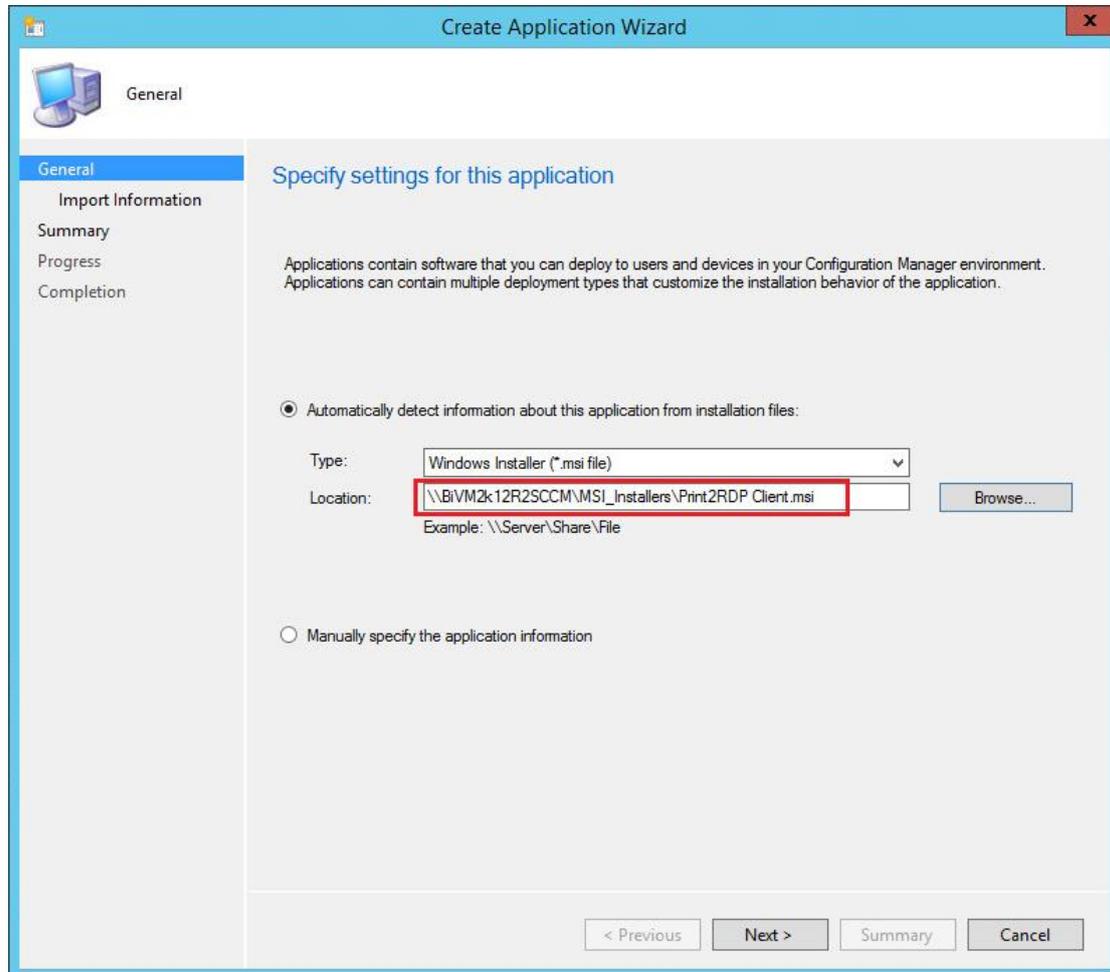
Click **Next** button.
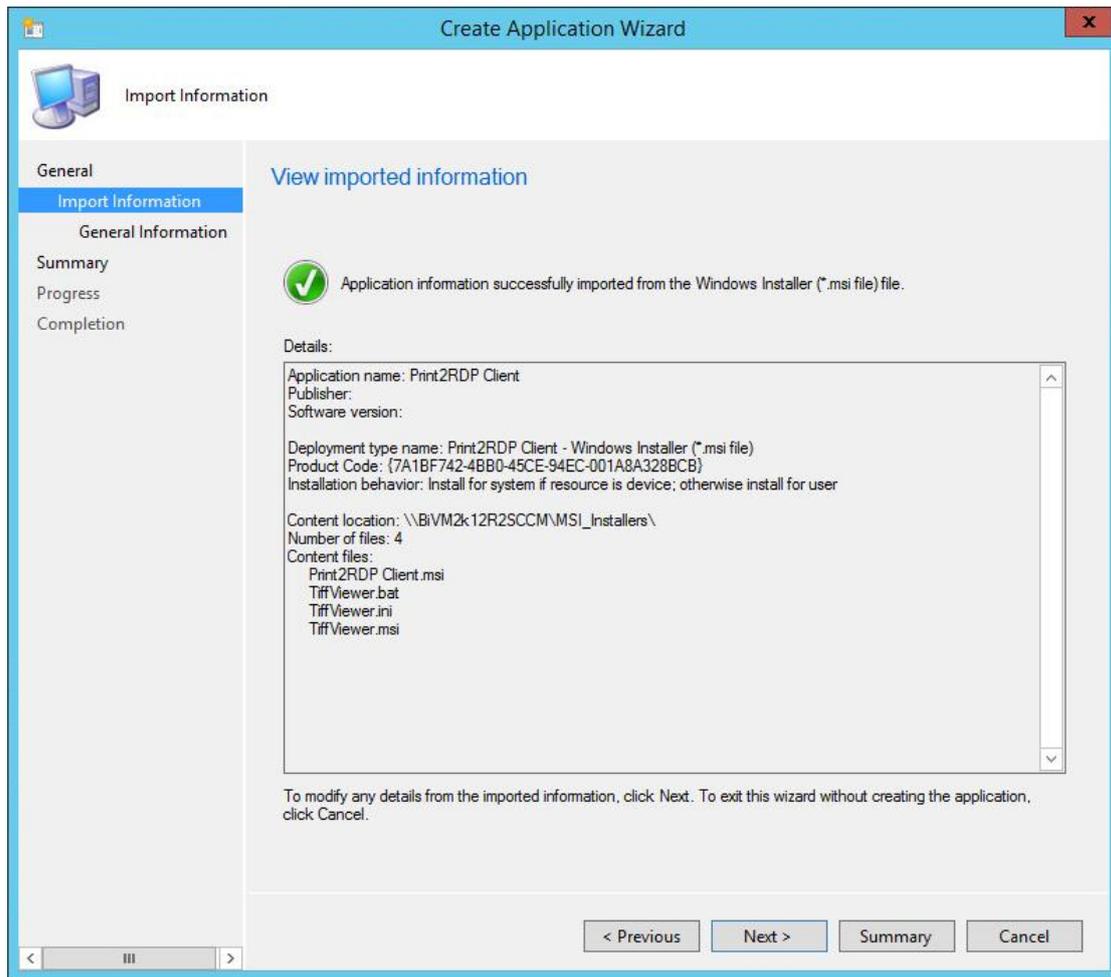
Click **Next** button.
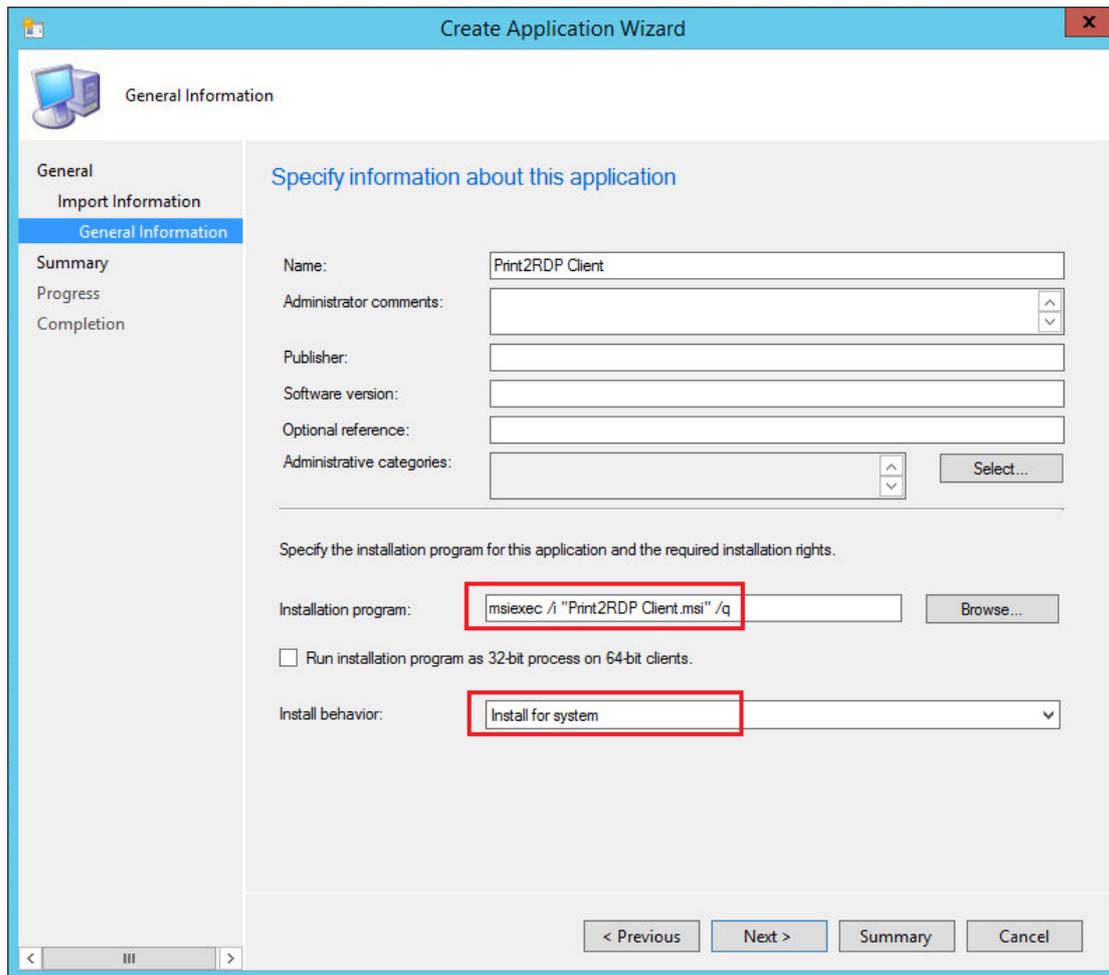
Configure the following entries:
- Publisher
- Software version

Example:
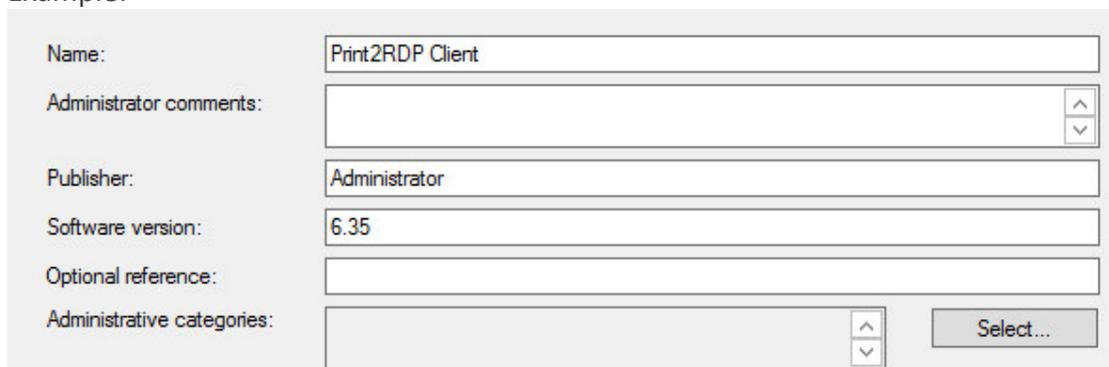
The SCCM automatically fills the Installation program.
Msiexec /i "Print2RDP Client.msi" /q

Install with TRANSFORM parameter.

Create transforms (MST) file with Orca", read the "How to use ORCA" section.
Add the TRANSFORM parameter with transformation file with full path.
Example: \\[**SCCM Server**]\MSI installers\Print2RDP Client.mst

Note: The location file from shared directory on SCCM server.

Installation program:	msiexec /i "Print2RDP Client.msi" TRANSFORMS= \\BiVM2k

The MSI installer does not support the environments variable.

If using the environments variable for the CUSTOMINI or TARGETDIR parameters, create a batch file with the following text:

```
msiexec /i "Print2RDP Client.msi"
CUSTOMINI="%randomname%Print2RDP Client.ini"
CREGNUM=xxxxx-xxxxxxxx-xxxxxxxxxx /q
```

Installation program:	Print2RDP Client.bat
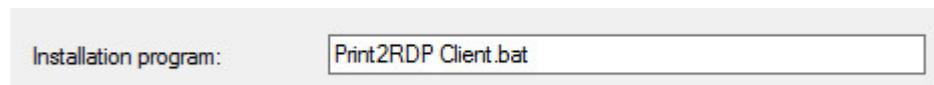
NOTE: The Installer behavior is **Install for system**.

Install behavior:	Install for system

Check the **Run installation program as 32-bit process on 64-bit clients**.

☑ Run installation program as 32-bit process on 64-bit clients.
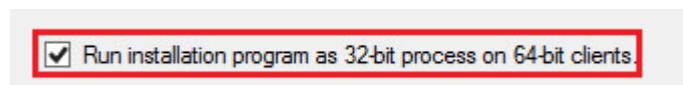
Click **Next** button.
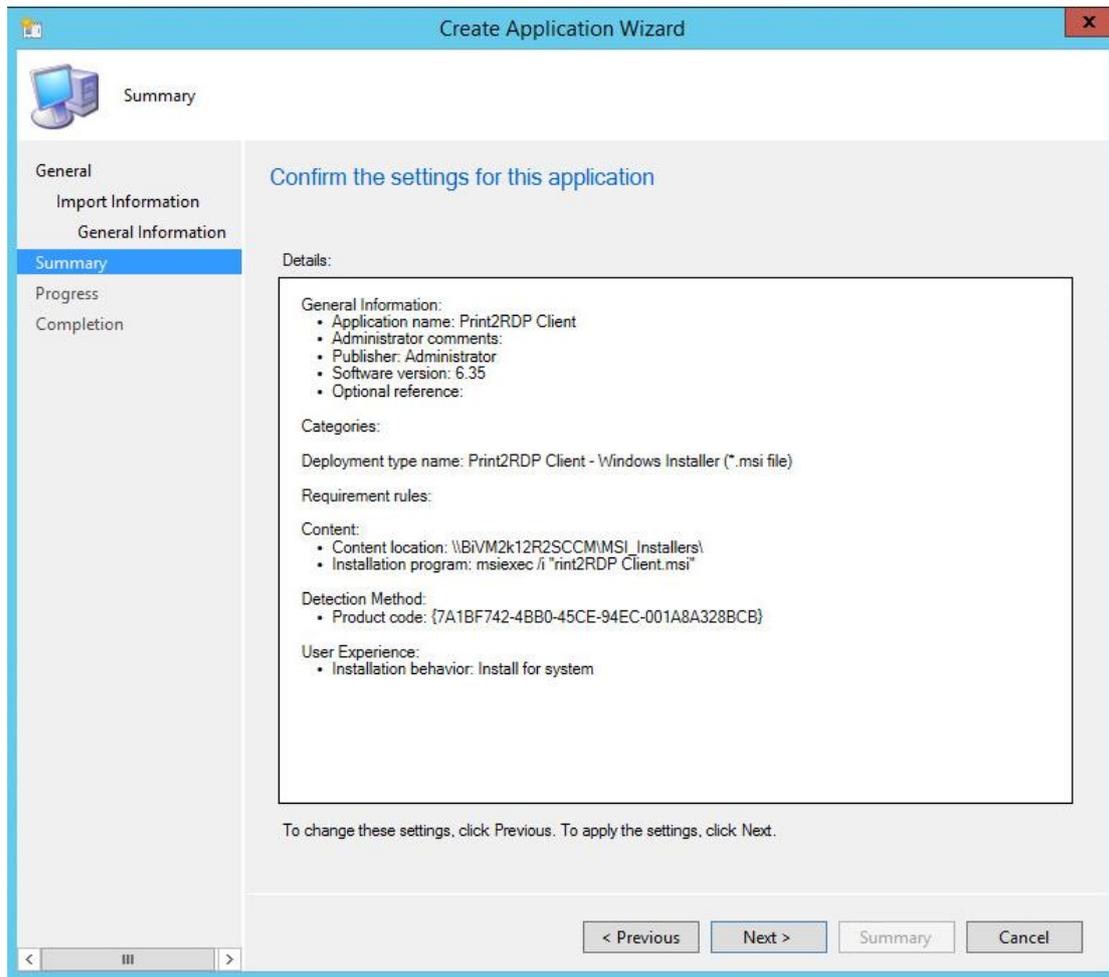
Click **Next** button.
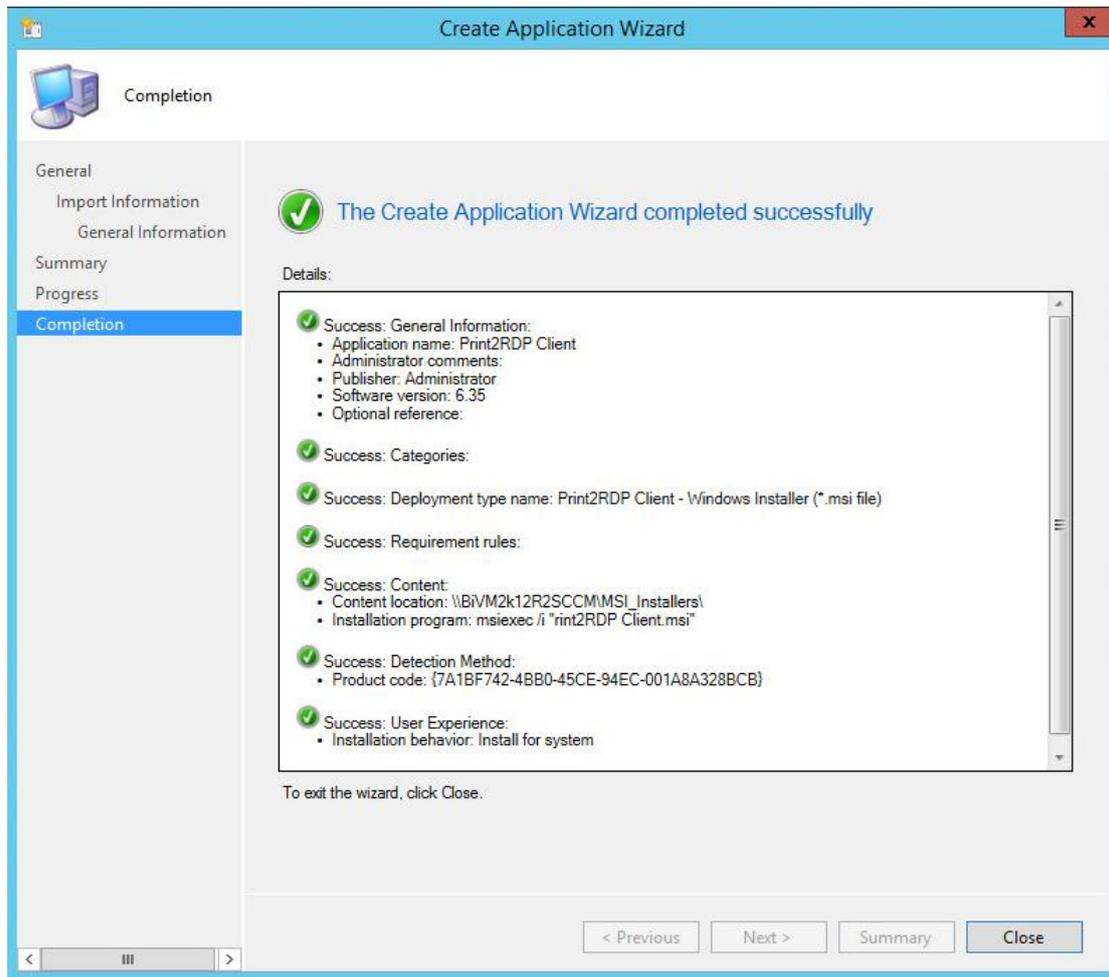
Click the **Close** button.

Finished the install package:
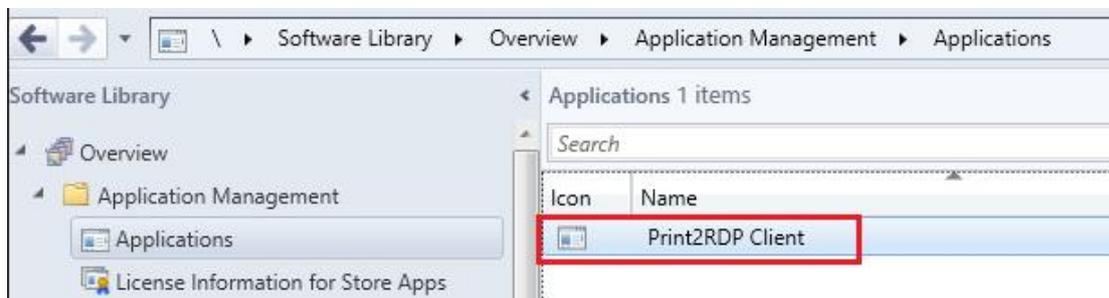
Install (**Deploy**) the Application to client(s)
Right click on Application (Example: Print2RDP Client)
Select the Deploy:
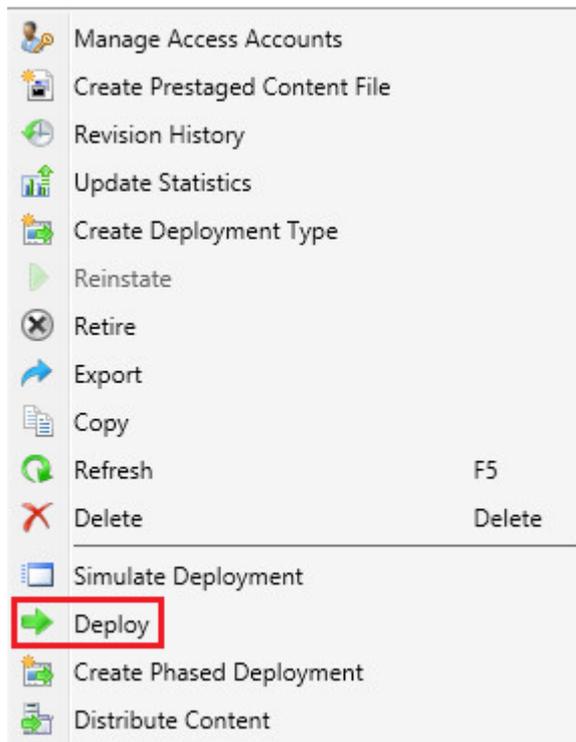
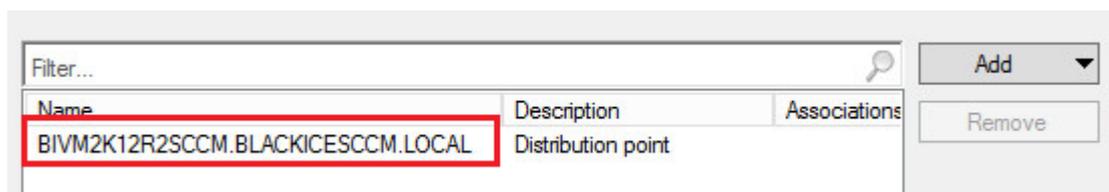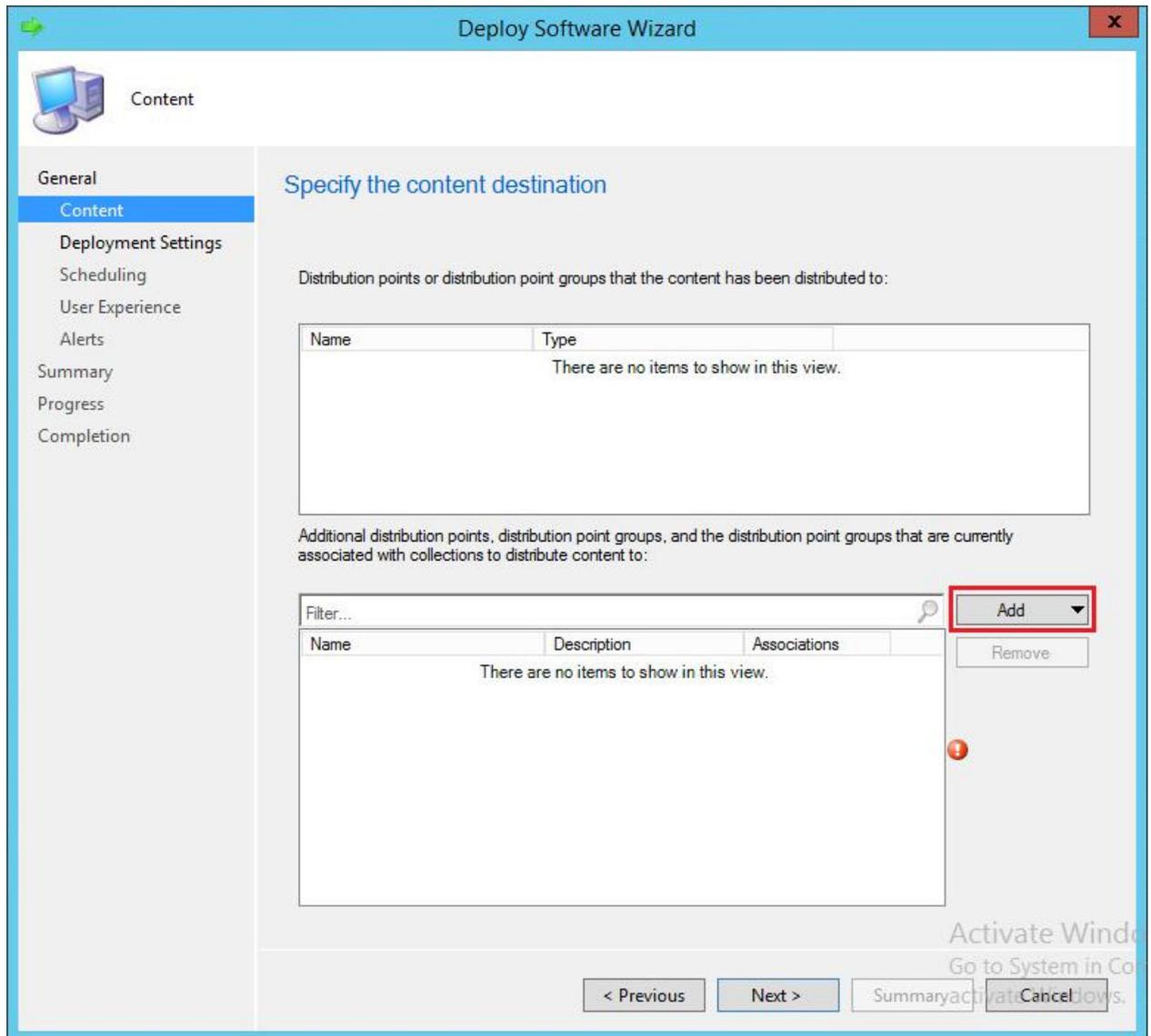Click to Collection -> Browse… button.
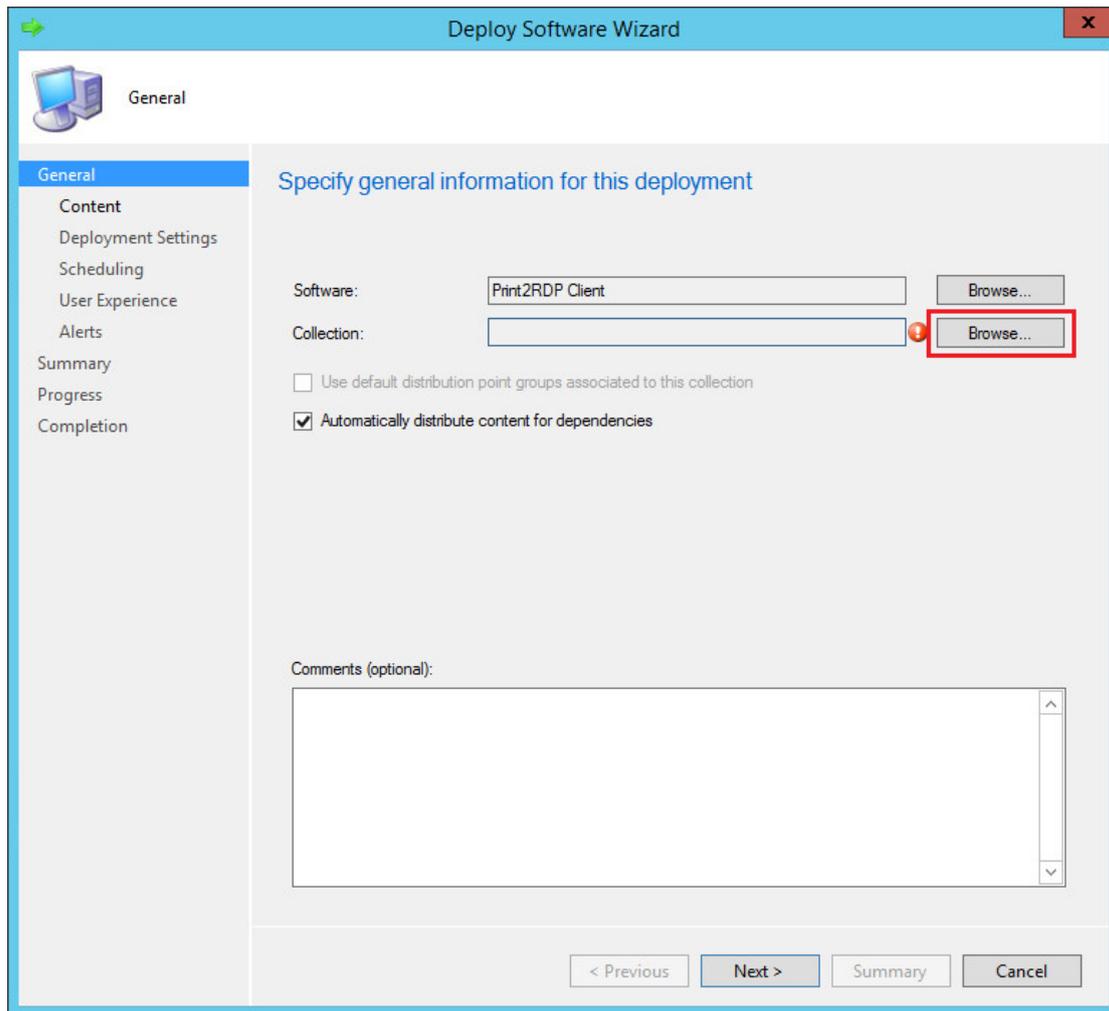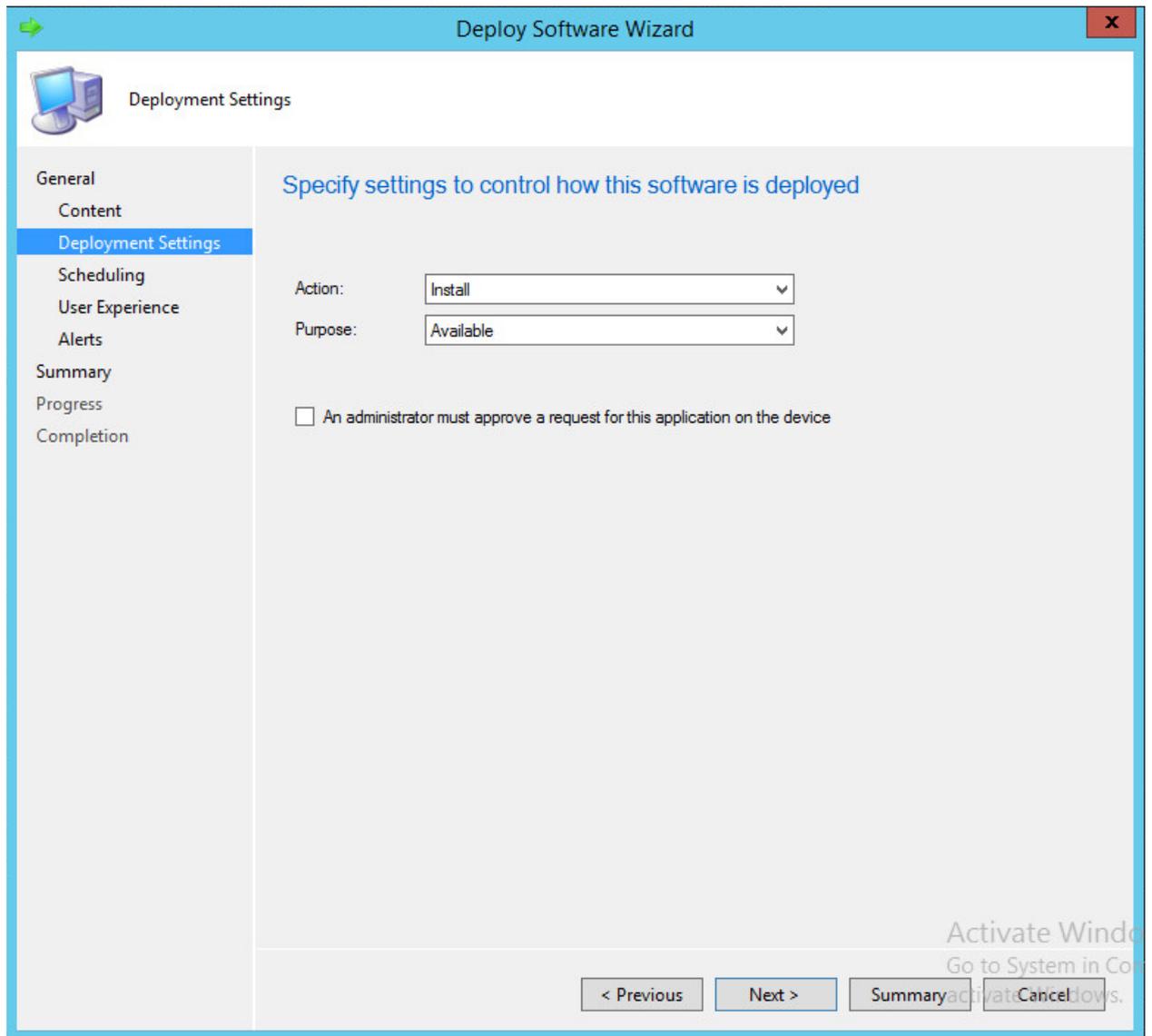
You can add Application to Users or Devices
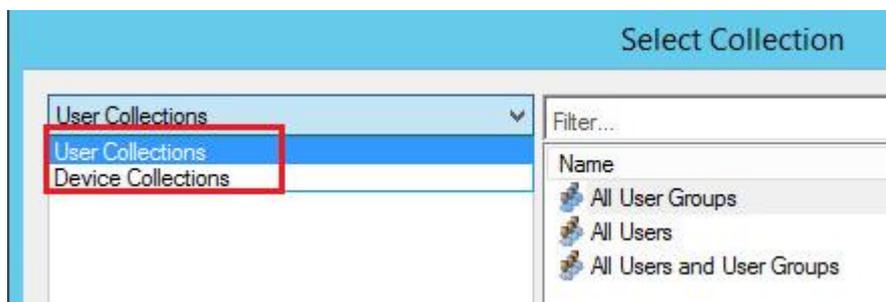
Install for Users, select the User Collections
Install for Computers, select the Device Collections

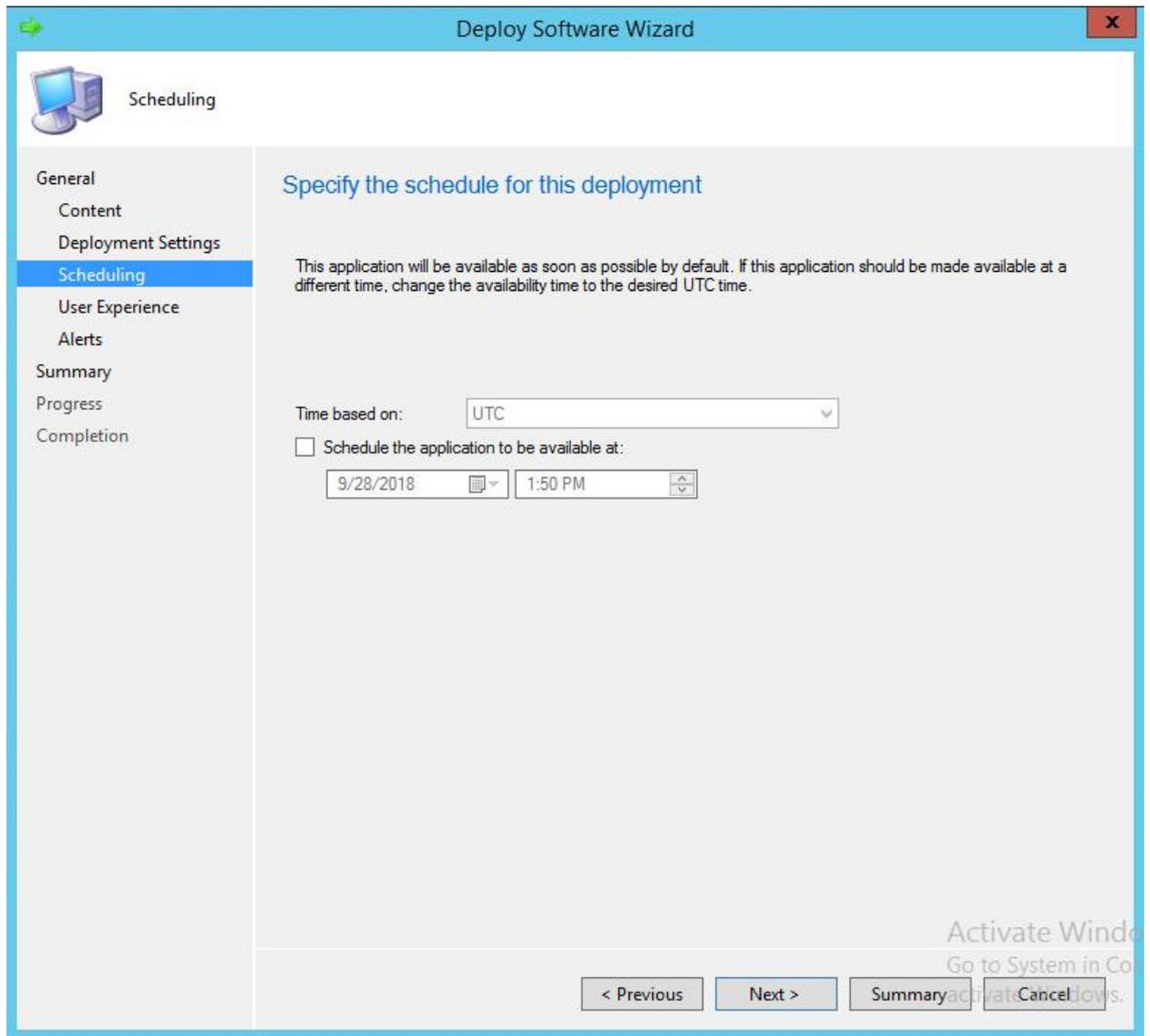Example for User:
Select the Testers
Click **Next** button.

Click **Add** button and select the Distribution Point

Click **Next** button.

Use default settings and click **Next** button.
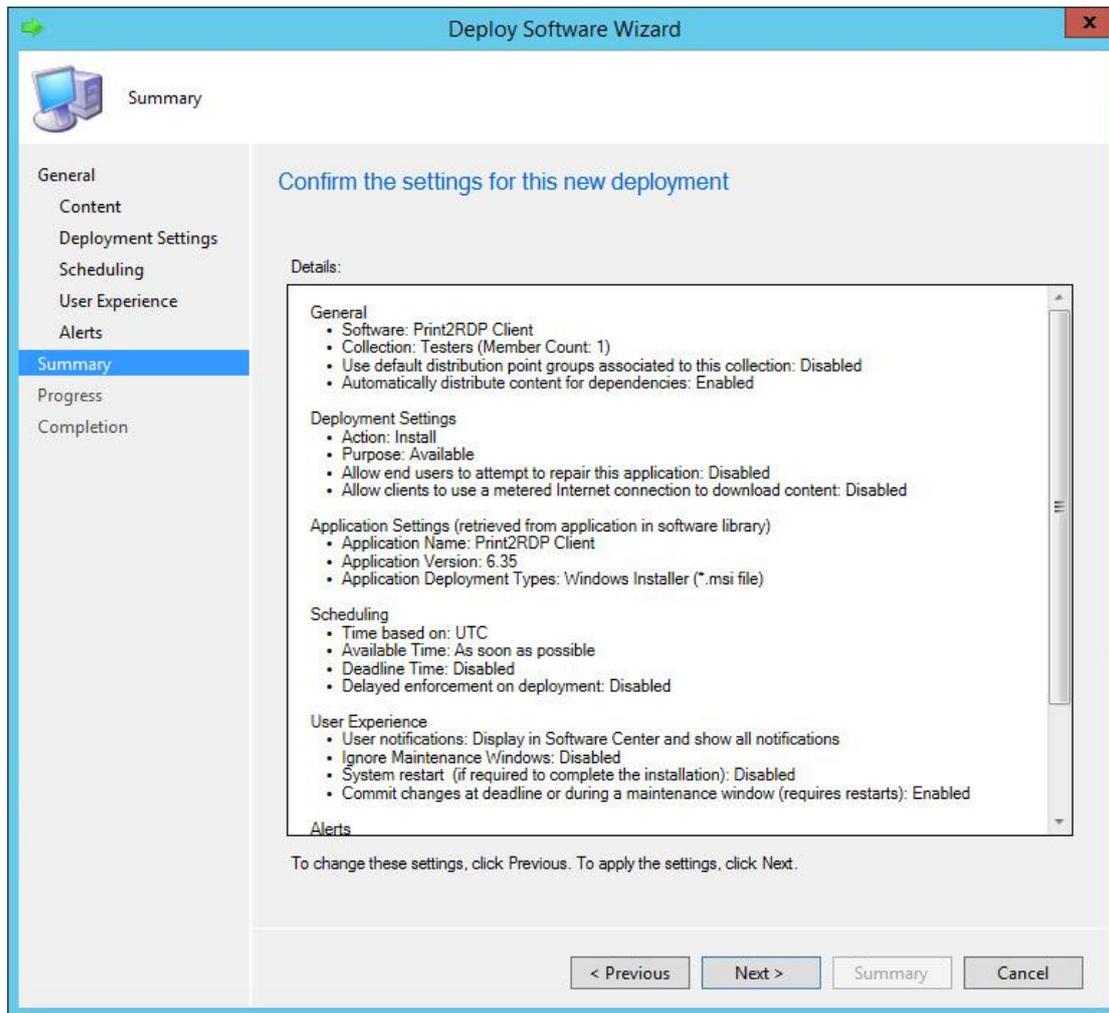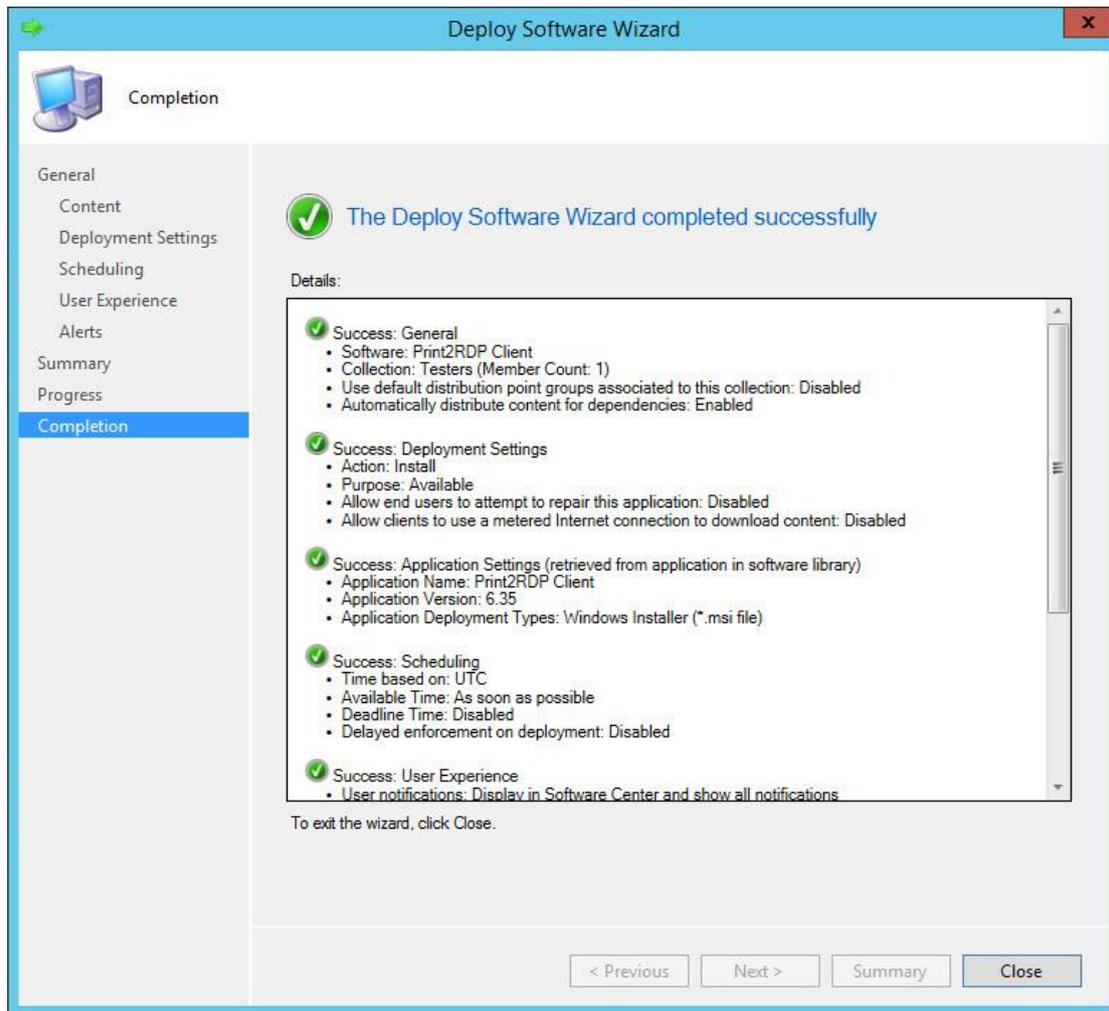You can configure the installation time.

Click **Next** button.
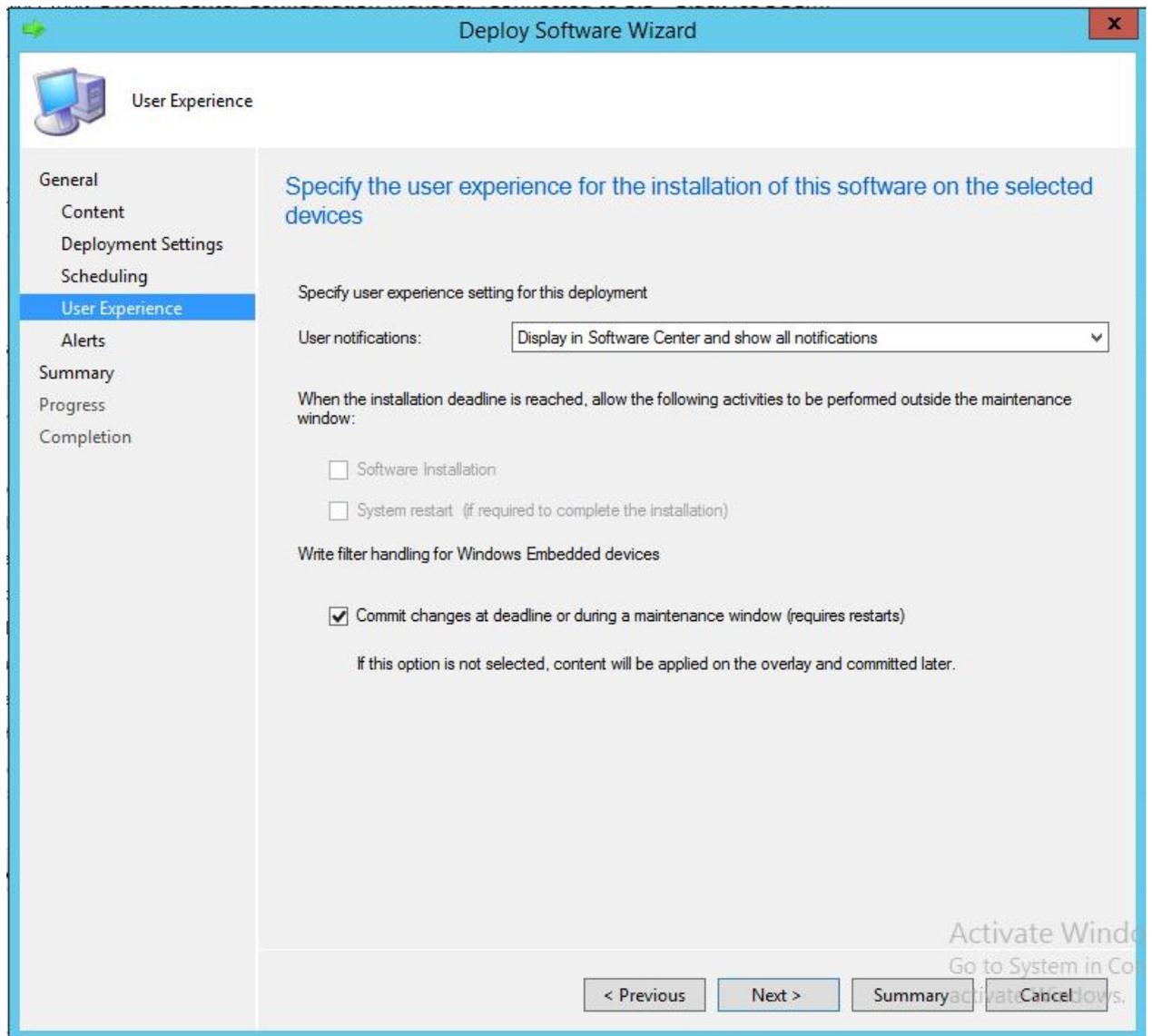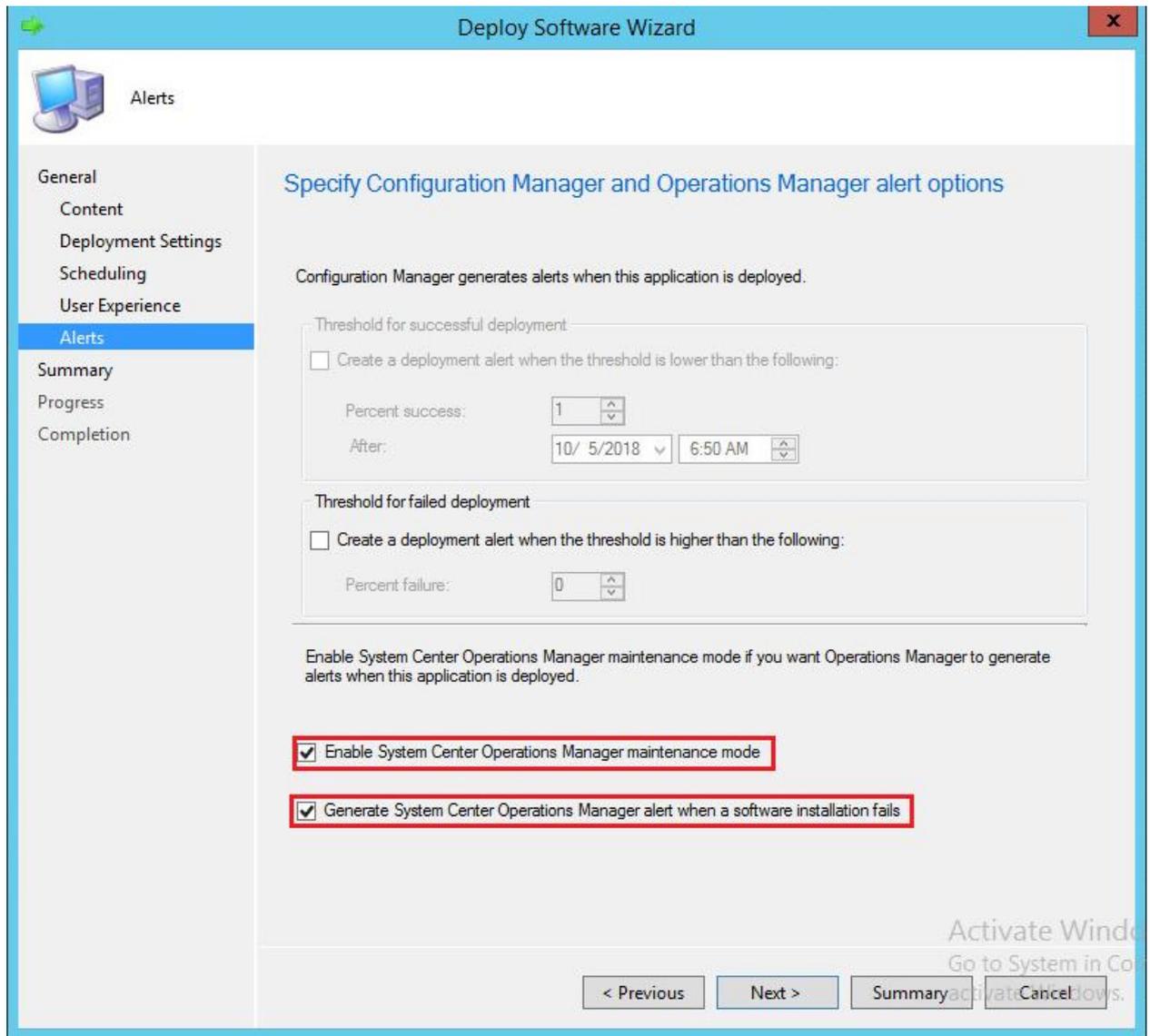
Click **Next** button.

Click **Next** button.

Click **Next** button.

Click **Close** button.
Finished the installation.

Check **Installation**.
Select the Monitoring -> Overview -> Deployments

Install the Print2RDP Client MSI on client computers

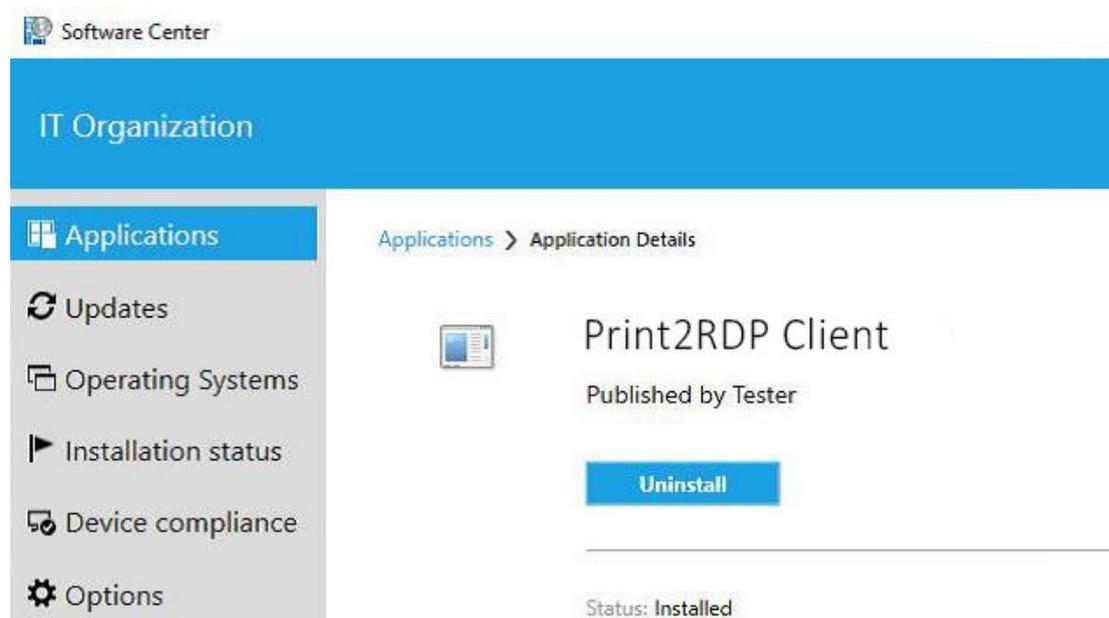Open the **System Center** and select **Applications**.
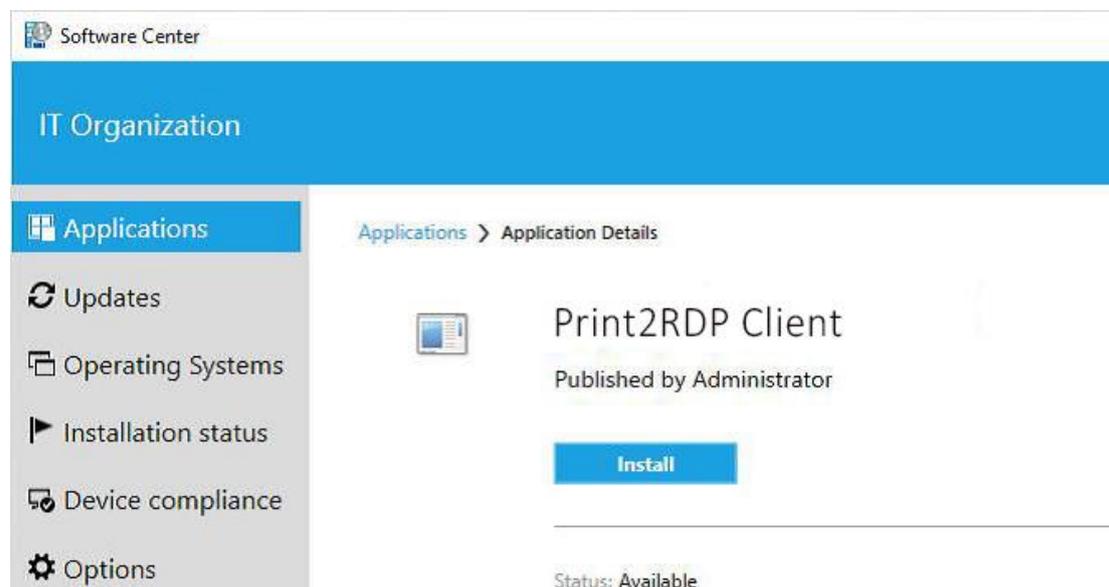
Click **Install** button.

Uninstall the Print2RDP Client MSI from client computer

Open the **System Center** and select **Applications**.

Click **Uninstall** button.

How to uninstall silently the Print2RDP client

You can uninstall the Print2RDP client silently like this:

```
msiexec.exe /x "Print2RDP Client.msi" /q
```

Troubleshooting

System Error 1612 when uninstalling or updating using the MSI installer

System Error 1612 when uninstalling or updating using the MSI installer

When uninstalling or updating the application using the MSI installer, you may receive the following error in the log files or the Event Viewer:

> Product: Print2RDP Client -- Error 1714. The older version of Print2RDP Client cannot be removed. Contact your technical support group. System Error 1612.

When installing a product using an MSI installer, the MSI installer is copied to the **C:\Windows\Installer directory**, because the MSI package is necessary for uninstallation or update.
System Error 1612 indicates that Windows cannot find the original MSI installer used for installing the product either at the location used for installation or in the C:\Windows\Installer directory.

To solve the problem, you will need to find the original MSI installer used for installing the application.

If you are trying to uninstall the application, uninstall the product by running the original MSI installer instead of using the Windows Control Panel or Settings.

If you are updating the application, run the installer of the new version manually, or remove the "/q" silent switch from the command line.
During the update process, you will receive the following error message:
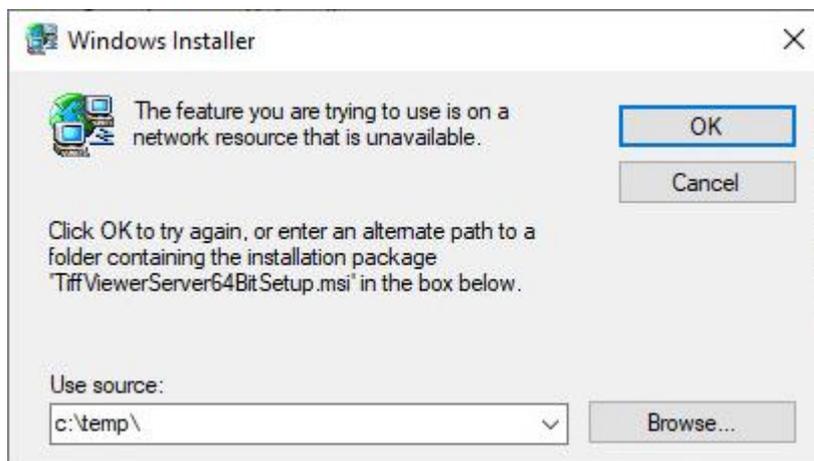
Click on the **Browse…** button and find the installer of the old version.
After clicking OK, the update should proceed normally.