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### What's Inside?

- Printer Driver MSI Installer Logging Registration Process!
- Free Upgrades and Priority Support

### Announcements

In order to provide the best support for our customers technical support requests must be submitted through our website's support forms.

The Black Ice Support form generates a ticket number and you must save this ticket number for future reference.

Technical support requests for Customers without a valid Maintenance subscription will be handled through the Black Ice Forum.

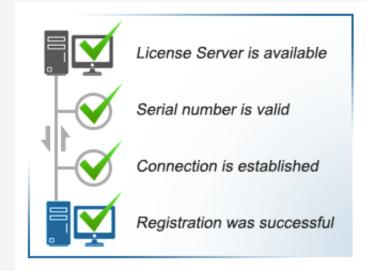
# **Contact Information**

### http://www.blackice.com

Phone: 1(603)-882-7711 Fax: 1(603)-882-1344 Black Ice Software - March 4, 2014

## **Printer Driver MSI Installer** Logging Registration Process!

The Black Ice Printer Driver MSI Installer version 13.92 includes detailed logging of the registration process, in order to facilitate System Administrators and System Integrators to determine the success or failure of the automated Printer Driver Registration, in large scale deployments.



The introduced new logging in the MSI Installer, logs every step of the installation and license registration process during the installation, which means, Administrators and System Integrators can identify and troubleshoot the communication related issues.

The improved registration logging in the Printer Driver MSI Installer creates a BiPDMSIRegistrationDataLog.txt named log file automatically in the User's temp folder. Some of the events:

- Registration was successful
- The specified Serial Number is not valid for this product
- The Printer driver is already registered

The MSI Installer includes updated documentation with detailed information about the error codes and improve user guided for deployment.

For MSI Installer availability, contact <u>sales@blackice.com</u> or call +1(603) 882 7711 Ext:2.

# Free Upgrades and Priority Support

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