2012.11.02.   Black Ice Software - November Developer Newsletter

Windows 8 Compatibility! Windows Server 2012 Compatibility!
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black ice *Newsletter*   www.blackice.com

10% Discount for

Printer Drivers
coupon code: gEMArt6

Only good for new Purchases,
no upgrades or add-ons

Valid through November 31, 2012
This offer cannot be combined with any other discounts.

What's Inside?

- Windows 8 Compatibility! Windows Server 2012 Compatibility!
- Free Upgrades and Priority Support

Announcements

In order to provide the best support for our customers **technical support requests must be submitted through our** website's support forms.

The Black Ice Support form generates a ticket number and you must **save this ticket number** for future reference.

Technical support requests for Customers without a valid Maintenance subscription will be handled through the Black Ice Forum.

Contact Information

http://www.blackice.com

Phone:

Black Ice Software - November 1, 2012

Windows 8 Compatibility!
Windows Server 2012 Compatibility!

Black Ice Software Printer Driver's version 13.41 are now compatible with Windows 8 and Windows Server 2012 retail release. Black Ice Software completed testing the OEM and the "End User" licensed printer drivers with a variety of applications on Windows 8 and Windows Server 2012. The list of the popular applications used for testing:

Windows 8 Windows And Server 2012 applications

- Windows Photos
- Windows Reader

Browsers

- Internet Explorer 10
- FireFox 5.0
- Opera 12.02
- Google Chrome 22.0

Other

- Adobe Reader 10.1.4
- Paint 6.0 SP2
- Notepad 6.0 SP2
- Notepad++ 5.5
- WordPad 6.2
- Crystal Reports 2011

Office MS Office applications

- Word 2010
- Excel 2010
- Publisher 2010
- Powerpoint 2010
- Visio 2010
- Picture Manager 2010
- OneNote 2010
- Outlook 2010
- Word 2013
- Excel 2013
- Publisher 2013
- Powerpoint 2013
- OneNote 2013
- Outlook 2013
- Access 2013

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1(603)-882-7711

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Known issues with the Black Ice printer drivers printing under Windows 8 and Windows Server 2012 are the Windows Reader will not display the PDF generated by the Black Ice printer driver correctly. The Adobe Acrobat and Foxit PDF reader will read the PDF files correctly.

Free Upgrades and Priority Support

Don't forget to subscribe to future releases by purchasing maintenance. With an active maintenance subscription, you will receive all new releases of your software for free with your subscription! Also included with your Subscription is Priority email technical support. For more information call us at (603) 882-7711 Extension 2, or sales@blackice.com.

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Download the Printer Driver