

Happy Holidays!



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Announcements

In order to provide the best support for our customers technical support requests must be submitted through our website's support forms.

The Black Ice Support form generates a ticket number and you must **save this ticket number** for future reference.

Technical support requests for customers without a valid maintenance subscription will be handled through the Black Ice Forum.

Contact Information

http://www.blackice.com

Phone: 1(603)-882-7711 **Fax:** 1(603)-882-1344

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Black Ice Software - December 30, 2014

ONCE A YEAR OPPORTUNITY! Sales reminder: Only 1 more day left!



<u>Last chance</u> to take advantage of our Annual Holiday Discount of 25% off all new purchases for all of our products, including Document Converter Printer Drivers, TIFF Viewer, BiBatchConverter, and many more throughout the month of December.

This Special Holiday offer will only be available until December 31, 2014. The discount applies to new purchases only! Be sure not to miss out on this limited time offer!

Visit the <u>Development Tool Store</u> for Document Converter Printer Drivers and Development tools and visit the <u>Impact Product Store</u> for Tiff Viewer, BiBatchConverter, Print2RDP, Print2Email, and Fax products and enter the following coupon code during checkout to take advantage of this valuable offer now or contact sales at <u>sales@blackice.com.</u>:

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Valid through December 31, 2014
This offer cannot be combined with any other discounts.

Free Upgrades and Priority Support

Don't forget to subscribe to future releases by purchasing maintenance. With an active maintenance subscription, you will receive all new releases of your software for free with your subscription! Also included with your subscription is priority email technical support. For more information call us at +1 (603) 882-7711 Extension 2, or

As a special offer, if your maintenance subscription has expired or you did not include the maintenance subscription with your original purchase, simply mention this newsletter to renew or add maintenance retroactively!

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