

Black Ice Software - Black Ice Products on VDI!
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Black Ice Products on VDI!

Installing **Black Ice Products**
on Virtual Desktop
Infrastructure (**VDI**)

10% discount for TIFF Viewer*
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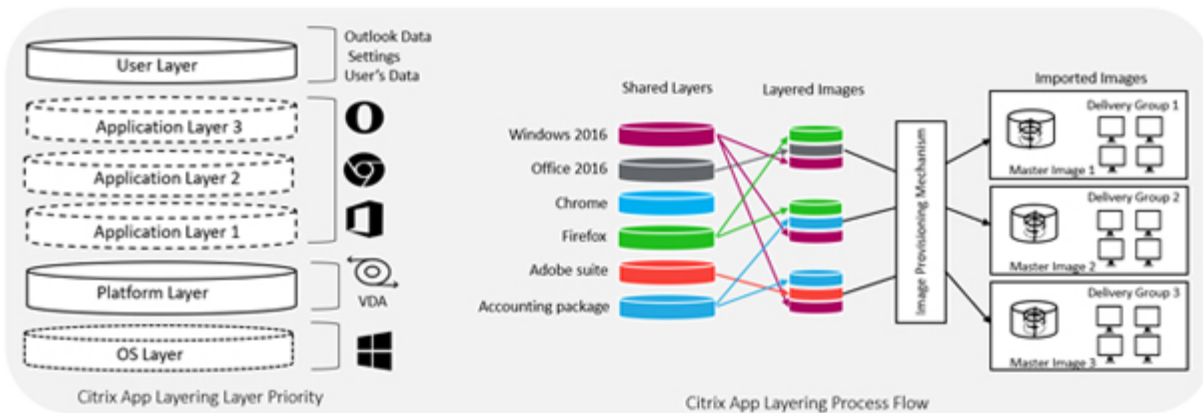
The banner features a blue background with a central illustration of a laptop displaying a document with a green checkmark and a yellow 'Aa' text box. Above the laptop is a stack of server racks and a white cloud. The bottom of the banner is split into a yellow section on the left and a green section on the right.

Dear [Recipient],

Today, we're thrilled to provide you with essential guidance on installing Black Ice Software products in your non-persistent Virtual Desktop Infrastructure (VDI), encompassing platforms such as Citrix, Azure, and AWS.

Understanding VDI App Layering:

Before we delve into the installation process, let's first grasp the concept of VDI app layering. This innovative approach separates applications from the operating system (OS), dividing them into three primary layers, each stored as a virtual disk. The base layer typically contains the OS itself.



Installation Best Practices:

When installing Black Ice Software products on VDI, it is highly recommended to install and register them on the OS layer. Failure to do so may lead to the deactivation of Black Ice products as soon as the desktop is delivered to users. In cases where this is not possible, there are alternative options available.

An alternative solution would be to install the Black Ice product on the Application layer using only the MSI installer with a special command designed for the Application layer and register the software there. This offers a strategic workaround to ensure the continued functionality of your Black Ice Software product.

Important Note:

Avoid installing and activating/registering Black Ice Software products on the Application Layer, as this may lead to unexpected issues and potential deactivation problems. In cases where deployment can only be done on the Application Layer, please contact your account manager for further assistance.

Special Installer for VDI Environments:

Black Ice Software products for VDI require a special installer equipped with a unique licensing mechanism. To obtain this specialized installer, please reach out to our dedicated sales team at sales@blackice.com. They will provide you with the necessary resources and support to streamline the installation process.

The special installer is only required in Non-persistent VDI environments.

Conclusion:

By following these guidelines, you can ensure a seamless installation of Black Ice Software products in VDI environments, optimizing performance and minimizing potential issues. Should you encounter any challenges or have specific questions, feel free to contact our support team for assistance.

Thank you for choosing Black Ice Software. We are committed to providing you with the best solutions for your VDI environment, whether it's on Citrix, Azure, AWS, or other platforms.

*Only valid for new purchases, no upgrades or add-ons. This offer cannot be combined with any other discounts.



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