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# 10% Discount for

# ColorPlus Printer Driver coupon code: gEMArt6

Only good for new Purchases, no upgrades or add-ons

Valid through December 31, 2014

This offer cannot be combined with any other discounts.

#### What's Inside?

- Printer Driver 14.17 is released!
- Free Upgrades and Priority Support

#### **Announcements**

In order to provide the best support for our customers technical support requests must be submitted through our website's support forms.

The Black Ice Support form generates a ticket number and you must **save this ticket number** for future reference.

Technical support requests for customers not having a valid maintenance subscription will be handled through the Black Ice Forum.

### **Contact Information**

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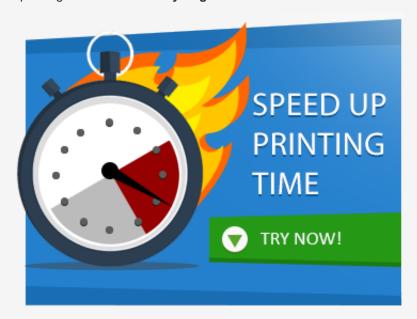
Black Ice Software - December 2, 2014

## Printer Driver 14.17 is released!

#### Improvements to significantly speed up printing time!

Black Ice Software has released the Printer Driver 14.17 including improvements in font handling during printing to **speed up the printing time.** The latest release of Black Ice Printer Driver handles the slowdown in Black Ice Printer Drivers especially when **printing PDF documents to TIFF** file format which was introduced in **Microsoft KB2998812 Windows Update.** 

The latest release of Printer Driver version 14.17 drastically reduces the printing time on every operating system when printing short or extremely large documents.



Beside the reduced printing time, version 14.17 includes improvements for the Printer Driver MSI Installers to handle the damaged User profiles on operating systems, includes improved error handling for non-connection errors during registration, and improvements for printing with "Enable advanced printing features" unchecked.

The complete list of improvements in the latest Black Ice Printer Driver include the following:

- Improved temporary font handling
- Stability improvements for MSI Installers when the ntuser dat file is damaged or renamed on the computer.
- Stability improvement in license registration
- Improved error handling for non-connection errors during registration
- Stability improvement for printing with "Enable advanced printing features" unchecked, output disabled and text output enabled
- Updated manuals

# Free Upgrades and Priority Support

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