



## Announcements

In order to provide the best support for our customers **technical support requests must be submitted through our [websites](#) [support forms](#).**

The Black Ice Support form generates a ticket number and you must **save this ticket number** for future reference.

Technical support requests for Customers without a valid Maintenance subscription will be handled through the Black Ice Forum.

## Contact Information

<http://www.blackice.com>

**Phone:** 1(603)-882-7711

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## Black Ice Software - January 25, 2012

### Black Ice Software - 83% faster document conversion

Black Ice Software's printer driver new release of version 13.25.302 document conversion is 32% - 83% percent faster.

The conversion speed improvement applies to larger multipage documents and more significantly to single page documents. The speed improvement benchmark test was conducted on midsized documents of 100-150 pages. The improvement in performance is approximately 50% - 85% faster for single page documents.

#### Benchmark test results:

Driver	Version	Setting	Input	Output	#	Time	%
ColorPlus	13.24	Default	DOCX	PDF	100	36 sec	<b>83%</b>
ColorPlus	<b>13.25</b>	Default	DOCX	PDF	100	6 sec	<b>Faster</b>
ColorPlus	13.24	Default	PDF	PDF	150	45 sec	<b>74%</b>
ColorPlus	<b>13.25</b>	Default	PDF	PDF	150	12 sec	<b>Faster</b>
ColorPlus	13.24	Default	DOCX	TIFF Group 4	100	60 sec	
ColorPlus	<b>13.25</b>	Default	DOCX	TIFF Group 4	100	35 sec	<b>42%</b>
ColorPlus	<b>13.25</b>	Disable Photo Quality	DOCX	TIFF Group 4	100	15 sec	<b>75% Faster</b>
ColorPlus	13.24	Default	PDF	TIFF Group 4	150	95 sec	
ColorPlus	<b>13.25</b>	Default	PDF	TIFF Group 4	150	65 sec	<b>32%</b>
ColorPlus	<b>13.25</b>	Disable Photo Quality	PDF	TIFF Group 4	150	25 sec	<b>74% Faster</b>

# - Number of Pages

% - Percent of Improvement

### Customize User Interface

New API to customize the Black Ice printer driver user interface. Currently the printer driver user interface can be configured through an INI file setting to make Tabs visible or hidden. With the new API, developers and integrators can "Lock down" the printer driver user interface. Users will not be able to

change settings through the INI file. For technical details please see the [API/RTK online manual](#). The new methods/Functions are available for C++, C#, and for VB.NET.

Read more about Printer Driver Document Converters at:  
[www.blackice.com/PrinterDrivers](http://www.blackice.com/PrinterDrivers)

***Black Ice Printer Driver Document Converters***



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